

Important Things to Know About **STAT! ALERT**

INFORMATION TECHNOLOGY DIVISION –
PROGRAMMING, APPLICATIONS & WEB
SERVICES

Robby McCasland, Managing Director

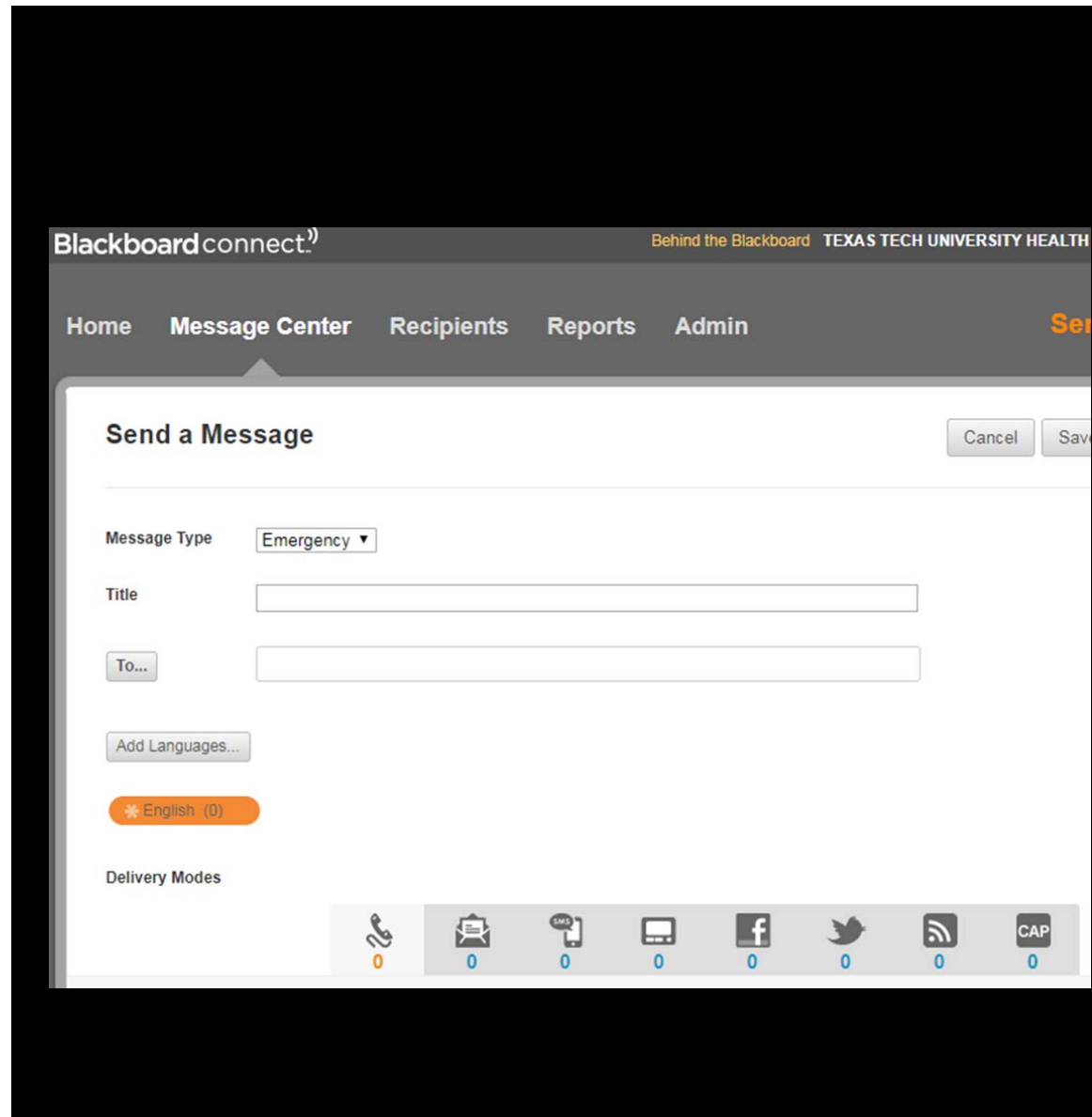


TTUHSC uses STAT! Alert, an Emergency Alert Notification System to communicate important alerts and emergency response information to students, faculty, and staff.

ABOUT STAT! ALERT

QUICK FACTS

- Uses the Blackboard Connect System to send mass communications.
- Blackboard Connect is a third-party cloud vendor that is used by the Texas Tech System for mass communications for emergencies and outreach.
- Blackboard Connect supports sending mass communications for voice, text, and email, as well as various other modes.



Contact Information

Please confirm that the information below is accurate and up to date. If any of the non-editable fields need to be updated, please contact HR at **HSC Records** if you are Faculty or Staff or the Registrar's Office if you are a Student.



Personal Information

First Name Robby	Division Information Technology
Last Name McCasland	Campus Lubbock
Preferred First Name Robby	Department Prog Application Web Dev Svcs Lbk
Address 3601 4th St Stop 9083	Position Title Managing Director
City Lubbock	Extended Title Managing Director
State TX	Room <input type="text"/>
Zip 79430-8083	

Phone Information

Please enter your phone numbers in this section. You will be able to set how messages are received at these numbers when you set your notification options.

Office Phone Number <input type="text" value="8067432870"/>	Home Phone Number <input type="text" value=""/>
TTY Phone Number <input type="text"/>	Pager Phone Number <input type="text"/>
Cell Phone Number <input type="text" value=""/>	Last Modified 10/25/2017 4:59:24 PM

NOTE: In order to receive text messages, your cell/mobile phone and cell/mobile phone service must be SMS text messaging enabled. To test that you will receive text messaging, text the words "SUBSCRIBE TTUHSC" to 23177 or 63079.

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ABOUT STAT! ALERT

YOUR CONTACT INFORMATION

- Students – Your information is pulled from the Student Information System.
- Employees – Your information is pulled from the Human Resources System.
- Employees and students are given the opportunity to update their information through an online portal that TTUHSC uses to maintain this information. The portal is called HSC Profile.
- Employees and students can log into this portal and update their phone numbers and other personal information at any time.
- NOTE: Coming soon, you will be able to enter an alternative email address (yahoo.com, gmail.com, etc.) to receive emergency notification emails

STATA!ert Notification Information

You cannot opt out of Emergency Notifications. You must minimally receive Emergency Notification via email for the campus or campuses you select.

Any changes you make to your notification settings may take up to 24 hours to take effect.



Select your methods for receiving notifications at the various locations:

Group Name	Email	SMS	Voice Notifications	
Abilene	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Home	<input type="checkbox"/> Mobile
Amarillo	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Home	<input type="checkbox"/> Mobile
Dallas	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Home	<input type="checkbox"/> Mobile
Highland Lakes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Home	<input type="checkbox"/> Mobile
Lubbock	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> Home	<input checked="" type="checkbox"/> Mobile
Midland	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Home	<input type="checkbox"/> Mobile
Odessa	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Home	<input type="checkbox"/> Mobile

Last Modified

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All TTUHSC Faculty, Staff and Students will receive an email at their primary campus without exception

In order to receive text messages, your cell/mobile phone and cell/mobile phone service must be SMS text messaging enabled. To test that you will receive text messaging, text the words "SUBSCRIBE TTUHSC" to 23177 or 63079.

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YOUR CONTACT INFORMATION

- In the portal, employees and students are not only given the opportunity to update their contact information, but can also change their notification preferences.
- You can access the HSC Profile to update your information at:
www.ttuhs.edu/emergency (click on the STAT! Alert icon)
Or
app4.ttuhs.edu/hscprofile

A few things to note:

- It may take up to 24 hours for any changes you make to take effect. Data is uploaded to our provider (Blackboard Connect) once per day in the early morning hours.
- It is very important that you keep your contact information and notification preferences up to date.

STAT! ALERT IMPORTANT POINTS

COMMUNICATION SUCCESS

- **KEEP YOUR INFORMATION UPDATED!**

- **DO NOT IGNORE TEXTS –**

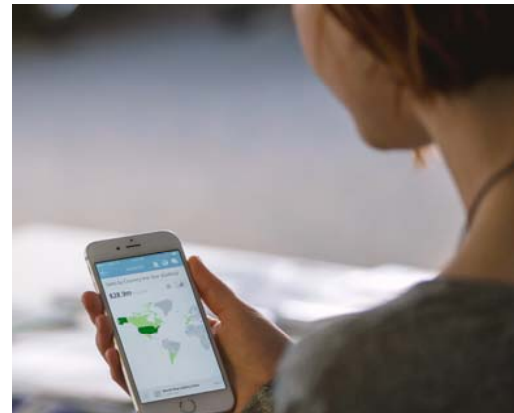
Emergency Text messages will originate from the short codes **23177 (231-77)** or **63079 (630-79)**.

There are several other entities that also use Blackboard Connect for mass communications such as LISD and Wayland Baptist. Always look at the text and determine who the sender is.

TTUHSC and other entities in the TTU System will always identify themselves in the text messages.

- **TEST TO MAKE SURE YOU CAN RECEIVE TTUHSC TEXT MESSAGES –** text the words **“SUBSCRIBE TTUHSC”** to **23177** or **63079**

Update Your
Contact Info



STAT! ALERT THINGS TO REMEMBER

TAKEAWAYS

- **806.743.7099** – Emergency phone calls from TTUHSC will originate from this number.
- TTUHSC.Alert@ttuhsc.edu – Emergency emails from TTUHSC will originate from this address. Please make sure it is not blocked by your spam filters.
- **23177 (231-77) or 63079 (630-79)** - Emergency Text from TTUHSC messages will originate from these short codes and TTUHSC or other TTU System entities will ALWAYS identify themselves.
- **Test your text messaging** by texting the words “SUBSCRIBE TTUHSC” to 23177 or 63079
- Update your information and remember that it takes approximately 24 hours for updates to take effect.

