HSC OP: 52.02, Privacy and Security of Health Information

PURPOSE: The purpose of this Health Sciences Center Operating Policy and Procedure (HSC OP) is to provide a framework for Texas Tech University Health Sciences Center’s (TTUHSC) compliance with the provisions of the Health Insurance Portability and Accountability Act of 1996 (HIPAA) and state laws and regulations for the privacy and security of health information.

REVIEW: This HSC OP will be reviewed on November 1 of each odd-numbered year (ONY) by the Institutional Privacy Officer, the Information Security Officer, and the HIPAA Committee, with recommendations for revisions forwarded to the President by January 1.

POLICY/PROCEDURE:

1. Definitions:

   - Affiliated Entities means a covered entity that are legally separate entities but share common ownership (5 percent or more) or control. Entities that share such a relationship may designate themselves as a single entity for purposes of complying with the privacy and security rule. 45 CFR 164.504

   - “Covered Entity”(CE) means a health plan, a health care clearinghouse, or a health care provider who transmits any health information in electronic form in connection with a transaction. 45 CFR 160.103

   - “Covered Entity” In the Texas Health and Safety Code 181.001 means any person who:

     A. for commercial, financial, or professional gain, monetary fees, or dues, or on a cooperative, non-profit, or pro bono basis, engages, in whole or in part, and with real or constructive knowledge, in the practice of assembling, collecting, analyzing, using, evaluating, storing, or transmitting protected health information;

     B. comes into possession of protected health information;

     C. obtains or stores protected health information; or

     D. is an employee, agent, or contractor of a person described by Paragraph (A), (B), or (C) insofar as the employee, agent, or contractor creates, receives, obtains, maintains, uses, or transmits protected health information.

   - “Electronic Protected Health Information” (hereinafter ePHI) means any electronic individually identifiable health information in any electronic form, including information related to payment for health services provided by Covered Entity. 45 CFR 160.103.

   - Health Insurance Portability and Accountability Act of 1996 (HIPAA) means a federal law that allows persons to qualify immediately for comparable health insurance coverage when they change their employment relationships. Title 11, Subtitle F of HIPAA gives DHHS the authority to mandate the use of standards for the electronic exchange of health care data; to specify what medical and administrative code sets should be used within those standards; to require the use of national identification systems for health care patients, providers, payers (or plans) and employers (or sponsors); and to specify the types of measures required to protect the security and privacy of personally identifiable health care information. 45 CFR Parts 160,162,164
• **HIPAA Committee** - HIPAA Privacy and Security Committee is an Institutional committee established by the President to provide oversight of TTUHSC’s compliance with HIPAA and applicable state laws governing the use, storage and disclosure of Protected Health Information (PHI). See Section 5.

• **HITECH** – Health Information Technology for Economic and Clinical Health Act, which is part of the American Recovery and Reinvestment Act of 2009. It is a federal law that affects the health care industry that provides expanded reach of HIPAA. Section 13400 and 13423 Subtitle D-Privacy.

• **Institutional Privacy Officer (IPO)** is the individual responsible for overseeing compliance with the privacy provisions of HIPAA (Standards for Privacy of Individually Identifiable Health Information, 45 CFR Parts 160 and 164) and applicable state laws.

• **Institutional Security Officer (ISO)** is the individual appointed under HSC OP 56.01 who is responsible for overseeing compliance with the security provisions of HIPAA (Security Standards for the Protection of Electronic Protected Information, 45 CFR Parts 160, 162 and 164) and applicable state laws.

• **Organized Health Care Arrangement (OHCA)** means a clinically integrated care setting in which individuals typically receive health care from more than one health care provider; and an organized system of health care in which more than one covered entity participates and in which the participating covered entities hold themselves out to the public as participating in a joint arrangement; and participate in joint activities that include at least one of the following: Utilization review, Quality assessment and improvement activities; or payment activities. 45 CFR 160.103. See Section 2.

• **“Protected Health Information” (hereinafter PHI)** means any individually identifiable health information in any form, including information related to payment for health services provided by Covered Entity. 45 CFR 160.103

• **Workforce Member** means employees, residents, students, volunteers, trainees, and other persons whose conduct, in performance of work for a covered entity or business associate, is under the direct control of such covered entity or business associate, whether or not they are paid by the covered entity or business associate. 45 CFR 160.103

2. **Organized Health Care Arrangement (OHCA) - Lubbock Only**

Texas Tech University Health Sciences Center and its staff, University Medical Center, and UMC Physician Network Services are a clinically integrated health care setting and constitute an organized health care arrangement under HIPAA. This arrangement involves participation of legally separate entities in the delivery of health care services in which no entity will be responsible for the medical judgement or patient care provided by the other entities in the arrangement. Each entity within this arrangement will be able to access and use PHI to carry out treatment, payment or health care operations. Effective February 1, 2009.

3. **Obligations of Workforce Members**

TTUHSC faculty, staff, residents, students, volunteers, trainees, and temporary employees either internal or external are required to follow federal and state laws, as well as TTUHSC policies regarding the privacy and security of PHI.

4. **Institutional HIPAA Privacy and Security Officers**

a. **Privacy.** TTUHSC’s Institutional Privacy Officer (IPO) is responsible for developing and implementing HIPAA privacy policies approved by the HIPAA Committee, initial and ongoing HIPAA privacy training, monitoring use and disclosure of PHI and investigating HIPAA privacy concerns and complaints.
b. **Security.** TTUHSC’s Institutional Security Officer (ISO) is responsible for developing and implementing HIPAA security policies, providing initial and on-going HIPAA security training, monitoring security of TTUHSC electronic PHI and investigating HIPAA security breaches, concerns, and complaints.

c. The IPO and ISO shall work collaboratively to encourage and foster compliance with HIPAA Privacy and Security laws and regulations as well as related TTUHSC policies. This may include working with Schools and regional campuses to appoint regional privacy officer(s) and/or security liaison(s) to assist with HIPAA compliance activities.

5. **HIPAA Committee**

a. **Establishment of HIPAA Committee.** The President established the Institutional HIPAA Committee to oversee issues and concerns related to the privacy and security of PHI and ePHI with reporting obligations to President Executive Counsel (PEC). The HIPAA Committee, and any subcommittees established under it, shall each be considered a “medical committee” as defined under Texas Health & Safety Code § 161.031(a), and/or other applicable state and federal statutes. All documents generated by, submitted to, or created for the purposes of fulfilling HIPAA Committee’s duties are confidential and privileged and shall be identified as a “Confidential – Medical Committee” Document.

b. **Membership.** The HIPAA Committee shall consist of the following voting members: (Members may serve in more than one capacity.)

- Institutional Privacy Officer
- Institutional Security Officer
- Institutional Compliance Officer
- Regional Privacy Officers
- Regional Security Liaison and/or security manager
- Clinical Research and/or Research Integrity Department Representative
- Representative from Schools of Medicine Information Application Services Department
- Representative of Human Resources
- Representative from each School (Medicine, Nursing, Allied Health Sciences, Biomedical Sciences & Pharmacy) as appointed by the Dean of that School
- Clinical Faculty Representative (SOM, SON, SOAHS, SOP)
- Representative from TTUHSC at El Paso (PLFSOM and GGHSON) Ex-Officio Members:
  - General Counsel representative appointed by the Senior Associate General Counsel (ex-officio, without vote)

The IPO shall serve as the chair of the HIPAA Committee.

c. **Responsibilities.** The HIPAA Committee shall:

1) **Policies.** Recommend, review, and/or approve HIPAA Privacy and Security policies, which shall be incorporated by reference into this policy and posted at the following websites:

   - HIPAA Privacy: [http://www.ttuhsc.edu/hipaa/policies_procedures.aspx](http://www.ttuhsc.edu/hipaa/policies_procedures.aspx)
   - HIPAA Security: [http://www.ttuhsc.edu/it/policy](http://www.ttuhsc.edu/it/policy)
   - Manuals: [http://www.ttuhsc.edu/hipaa/policies_procedures.aspx](http://www.ttuhsc.edu/hipaa/policies_procedures.aspx)

2) **Monitoring.** Provide guidance and oversight of HIPAA Privacy and Security monitoring activity conducted by the Institutional Privacy Officer and Institutional Security Officer.

3) **Investigations/Reports.** Review reports of investigations of concerns and/or complaints related to HIPAA Privacy and/or Security compliance and review responsive or corrective action(s) taken to minimize the risk of similar non-
compliance in the future. The HIPAA Committee may recommend further action to persons with authority to implement such recommendations.

4) Communication. Responsible for reporting information back to respective areas to bring awareness and compliance of HIPAA regulations, HITECH law, and HIPAA privacy and security policies.

d. Meetings. The HIPAA Committee shall meet quarterly or more often as necessary to deal with HIPAA Privacy and/or HIPAA Security matters.

e. Subcommittees. The HIPAA Committee is specifically authorized to appoint subcommittees consisting of TTUHSC workforce to provide guidance on specific HIPAA Privacy and Security matters.

6. Violations

Violations of HIPAA privacy and security laws or TTUHSC policies shall be reported to the IPO and/or ISO, or in accordance with HSC OP 52.04, Report & TTUHSC Internal Investigation of Alleged Violations; Non-Retaliation. Violations of HIPAA privacy or security policies may be subject to legal or disciplinary action in accordance with applicable civil and criminal laws, rules, and HSC OP 52.14, HIPAA Sanctions Process.

7. Training

All workforce members are required to complete initial and refresher HIPAA privacy and security training and education as set forth by Federal and State law. All new TTUHSC workforce members must complete training with first thirty (30) days of employment. Annual training will be assigned based on a calendar year. Annual training must be completed within the calendar year. Training not completed may be subject to having access removed from TTUHSC network or electronic health record per HIPAA policy 1.4 “Privacy Training”.

a. Training Materials. The IPO and ISO are responsible for developing and/or approving the HIPAA privacy and security training materials.

b. Training Modalities. Various methods may be used to deliver HIPAA Privacy and Security training, including, but not limited to, live, video-tape, internal/external web-based sessions, email, memorandum, newsletters, or any combination thereof.

c. Tracking. Unless otherwise noted, the IPO and RPOs are responsible for tracking completion of training. The IPO and/or RPOs are responsible for notifying supervisors/directors if required HIPAA training has not been timely completed by workforce members under their supervision or other actions per HIPAA Policy (HPP) 1.4 “Privacy Training”.

8. Right to Change Policy

TTUHSC reserves the right to interpret, change, modify, amend or rescind any policy in whole or in part at any time without the consent of workforce.