HSC OP: 79.06, Reimbursement of Travel Expenses

PURPOSE: The purpose of this Health Sciences Center Operating Policy and Procedure (HSC OP) is to establish the procedure for approval of reimbursement of travel expenses for TTUHSC employees.

REVIEW: This HSC OP will be reviewed on December 1 of each odd-numbered year (ONY) by the Managing Director of Payment Services, with recommendations for revisions forwarded to the Executive Vice President for Finance and Administration by December 15.

GENERAL PROVISIONS:

This Operating Policy outlines the travel reimbursement rules and regulations for TTUHSC employees. All official travel must be for the use and benefit of the mission of the institution. It is the policy to follow guidelines as set forth by the State in Textravel (a web base resource designed by the State of Texas) and the General Appropriations Act (GAA) Article IX Part 5 except for items specifically regulated in this HSC OP. Textravel should be consulted for items not specifically covered by the HSC OP. It may be found in the Link Section of the Online Travel System.

1. Objectives.
   - Reimbursement of travel expenses incurred by a state employee to conduct official state business may be obtained by using the Travel Voucher and Worksheet (see Attachment A) submitted through the Online Travel System.
   - All travel regulations set forth in Textravel are to be followed for all travel regardless of fund source with the exception of limits specific to each fund group or as specified by a School or Department. Each institution may establish regulations more specific than those required by the State.

2. Responsibilities of the Traveler.
   - A state employee is responsible for knowing the travel rules and travel procedures as they comply with applicable state law as set forth in Textravel, account restrictions, and institutional travel policies prior to traveling. The department is responsible for communicating sufficient information to each traveler in order to comply with institutional travel policies prior to the trip. If unsure of institutional policies, the traveler and/or department must seek assistance from the Travel Services Office prior to the trip.
   - A state employee may not seek reimbursement for travel expenses that the employee has not actually incurred and should reasonably know are not reimbursable.
   - A state agency may not reimburse a state employee for expenses incurred on behalf of a private individual or another state employee except for individuals in the custody or care of the state or as specifically provided in Textravel.
   - A state employee shall immediately reimburse the state for an overpayment. An overpayment is an employee’s receipt of a reimbursement that exceeds: (1) the limits established by law or identified in Textravel or (2) the amount of travel expenses actually incurred.
• The TRAVEL VOUCHER and WORKSHEET (sample shown in Attachment A) is required to be submitted to the Travel Office in Lubbock within thirty (30) days of the last date of travel for which reimbursement is requested. If not in compliance, the trip’s encumbrance will be cancelled after 90 days without prior notice to the traveler or the department preparer.

• The traveler is to pay all of his/her single share of expenses while traveling and seek reimbursement on a travel voucher.

• Direct billing to departments for employee expenses of airfare, rental car, hotel, or other related travel charges is prohibited.

POLICY/PROCEDURE:

3. General Policy.

a. The required regulations specific for each fund group must be followed when preparing a travel voucher. If expenses are to be paid for one trip from both state and local funds, follow the regulations for each type of fund.

b. The official dates of a meeting, event, or conference are to be included within the narrative which describes the purpose of the trip. Attach the front page of the printed brochure confirming the dates of the conference.

c. State agency personnel that travel to Washington DC area for activities that involve obtaining or spending federal funds or that impact federal policies must inform the Office of State-Federal Relations (OSFR) about the trip (GAA Article IX §6.12). If an employee is traveling on state appropriated funds, they must fill out the Report of State Agency Travel to Washington DC. The form is found at the OSFR website at http://www.osfr.state.tx.us/travelform.asp. Vouchers and supporting documents submitted to the travel office for travel to Washington, D.C. will not be processed unless a printed copy of this form is attached. When entering the travel application through the Online Travel System, the traveler will automatically be prompted to fill out the form and submit it to the Office of State-Federal Relations.


a. Meals and lodging for overnight travel.

An employee may be reimbursed for the actual costs of meals and lodging when the travel requires an overnight stay away from designated headquarters up to the limitations and specifications established specifically for each fund group [see (b) below] or as specified by the traveler’s School or Department. If traveling with state appropriated funds, state or federal grants, the tips must be allocated to a local fund. Tips, if allowed, should not be separated from meal receipts on the worksheet. Allocate the total amount of tips to the local fund.

b. In state and out of state travel when using state appropriated funds, state or federal grant funds.

• An employee must claim the actual expenses incurred for meals and lodging not to exceed the maximum allowable rate for that location. Travelers must use the federal rates provided by the U.S. General Services Administration for both in state and out of state travel. The GSA Per Diem Rates listing may be found in the Links Section of the Online Travel System.

• For out-of-state destination cities and counties for which specific rates are not listed, the rate for the nearest city or county may be used. For in state travel, if the city is not listed, a maximum rate of $85 for lodging and $36 for meals must be used.

• The traveler may reduce the meal expense reimbursement rate and use the amount of the reduction to increase the lodging reimbursement rate. This is allowable for in state and out of state travel.
• Actual meals and lodging expenses for travel to Alaska, Hawaii, Canada, Mexico, U.S. Possessions and foreign countries may be reimbursed according to the guidelines in the GAA, Article IX, §5.06(c). The travel expenses must be converted to U.S. dollars, if applicable.

• Schools or departments may have specific policies regarding caps on travel reimbursements.

c. Prohibited Reimbursements.

• Meals or lodging expenses incurred while traveling within the designated headquarters.
• Meal expenses for travel without an overnight stay away from headquarters.
• Lodging expenses incurred at a location other than a commercial lodging establishment.
• Tips or gratuities on state appropriated funds, state and federal grant funds.
• Alcoholic beverages on all funds

d. Sharing Lodging.

• When two or more employees share lodging, each employee must submit a travel voucher for his/her share of the actual lodging expense. The reimbursement to each employee may not exceed the applicable maximum lodging reimbursement rate.

• Each traveler must obtain a lodging receipt with his/her name on the receipt or show other proof of payment, such as a charge card receipt, a credit card billing, a cancelled check, or a memo from the person named on the receipt.

e. Receipt Requirements.

• Actual meal receipts are required by TTUHSC. Lost or missing meal receipts may be reimbursed up to $10 per day. Receipts must be provided for reimbursements in excess of $10 per day.

• Lodging receipts are required. The name of the employee, the single room rate and a daily itemization of the lodging charges must be included on the receipt. The receipt must have detail showing paid status with a zero balance.

• If the receipt is unavailable, the supporting documentation must include the canceled check or credit card slip used to pay the meal or lodging expense, the credit card billing on which the meal or lodging charges appear or a copy of the receipt, check, slip or billing. A statement must be included declaring why the original receipt is not available.

• The state maintains lodging contracts for many in and out of state locations. The listing of the contracted lodging facilities can be found in the Links Section of the Online Travel System.

f. Hotel Occupancy Taxes.

• A TTUHSC employee (state employee of an institution of higher education) traveling on official state business within Texas is exempt from paying the state hotel occupancy tax but not from paying the county or local hotel occupancy tax. The exemption is claimed by providing a properly completed Texas Hotel Occupancy Tax Exemption Certificate to the establishment. An employee may not be reimbursed for state hotel occupancy taxes if the employee fails to present a properly completed exemption certificate to the establishment (Attachment B).
• If the hotel refuses to accept the exemption form, a statement should be made on the receipt and the employee may seek reimbursement. The Travel Services Office will notify the Texas Procurement and Support Services (TPASS) of the problem.

• An employee may be reimbursed for all hotel occupancy or similar taxes when traveling outside Texas at the maximum allowable hotel rate.

• If the hotel occupancy tax is calculated as a percentage of the lodging rate, the reimbursement may not exceed the percentage multiplied by the maximum that may be reimbursed to the employee for lodging expenses at the location. Other taxes not calculated as a percentage will be paid in full.

• Hotel taxes are not classified as a lodging expense for the purpose of determining the maximum daily reimbursement. It is considered an incidental expense.

Prospective employees, participants and/or students are not exempt from any hotel taxes. If the lodging invoice/folio is billed directly to TTUHSC, the State hotel occupancy tax is exempt.

5. Transportation.

a. General.

A TTUHSC employee may be reimbursed for transportation charges incurred while conducting state business. The employee should select the most cost effective method of transportation available. When traveling by car between campuses, the cost effective option should be verified i.e., rental car vs. mileage reimbursement when using personal vehicle. The employee must have a valid driver’s license to claim any mileage reimbursement and it is their responsibility to properly claim the reimbursement.

b. Mileage incurred with personal vehicle.

• An employee may be reimbursed for the mileage incurred during the employee’s use of a personally owned motor vehicle with the exception of those employees receiving a car allowance or an auto is provided by the institution. Mileage reimbursement covers all expenses associated with the operation of the vehicle except parking. The term “all expenses” includes damage to the employee’s vehicle from any cause. The institution is not liable for the employee’s insurance deductible or any other cost associated with an accident or vehicle damage.

• When a trip requires more than one day to and from a duty point, the mileage reimbursement must be equal to the actual miles traveled multiplied by the standard mileage rate. The maximum reimbursement for meal and lodging expenses incurred during a day is equal to the maximum meal reimbursement rate for the location in which lodging is obtained on that day. This type of travel arrangement should be cost effective with consideration of all relevant circumstances.

• All employees who use their own vehicles while conducting university business should be made aware of the possibility of personal liability related to such use. Personal automobile insurance will be looked to first in the event of an accident.

• The standard mileage rate is established each year by the Texas Legislature.
• All mileage must be itemized on a point-to-point basis and locations must be identified on the
voucher. Point-to-point mileage may be documented by an employee’s vehicle odometer
reading or by the use of MapQuest (shortest distance).

• Employees seeking reimbursement for trips taken during their performance of duties within
their designated headquarters to clinics, affiliated hospitals and other in-state locations with
approved outreach programs and are less than 100 miles to a location, may summarize these
trips and file one travel voucher. Attach to the voucher an Employee Mileage Record Form
(Attachment C).

• NOTE: The fiscal year end reimbursement for local mileage trips with dates up to August 31
should be processed by the year-end deadline published by Accounting Services.

• An employee may be reimbursed for actual mileage between the employee’s residence and
the nearest airport.

• Reimbursement for mileage incurred by another person while transporting the employee
between the employee’s residence and the nearest airport is reimbursable but is limited to
the cost of one trip to and from the airport in the employee’s personal vehicle plus parking at
the airport.

c. Rental Vehicles.

• The state maintains rental car agency contracts, which have damage insurance included, and
which should be given priority unless a lower rate is available from another agency.

• An employee may be reimbursed for the actual cost of renting a motor vehicle if the rate is
under contract rate. Damage insurance is payable but only to the extent that the daily rate
and insurance rate do not exceed the contracted daily rate. Charges for liability insurance
supplements, personal accident insurance, safe trip insurance and personal effects insurance
are not reimbursable. TTUHSC does not assume responsibility for damages to a rental
vehicle.

• Rentals not under contract rate will be limited to no more than the same size car or
contracted rate unless a valid exception applies (see HSC OP 79.01)

• When using a vehicle larger than a contracted “standard/full size” rental vehicle,
documentation specifying the purpose of this usage should be attached to the travel voucher.

d. Commercial Air Transportation.

• An employee may be reimbursed for the actual cost of commercial air transportation between
the employee’s headquarters and duty point. Fully refundable tickets will be reimbursed and
will give the flexibility of changing plans without penalty charges. Other options are
purchasing a ticket in advance to the maximum extent possible prior to departure, use of
advanced reservations programs, promotional price reductions, or any other method that
achieves lowest cost and maximum time efficiency.

• Baggage charges that are related to state business are reimbursable. First charge may be
processed on state, federal or local funds. The second charged (for business purpose only)
must be processed on local funds only. Excess baggage charges for personal belongings are
not reimbursable. If fees are incurred for checking state-owned equipment, the fees are
reimbursable.

• First-class airfare may be reimbursed if it was the only available airfare. A statement must be
made explaining the circumstances for claiming first-class airfare.
Employees may be reimbursed for expenses incurred while qualifying for discount airfares if the extra days at a duty point plus the discount airfare is less than the average coach airfare between the employee’s designated headquarters and duty point (established and documented at the time of securing the reservation) and the employee can be absent from headquarters for the additional days.

e. Coordinating Travel (Four-Per-Car Rule).

When employees from the same agency travel on the same dates with the same itinerary, they must coordinate travel. Only one of the employees riding in the vehicle may be reimbursed for mileage to the duty point. Mileage incurred to meet at a location or pick up other employees may be reimbursed.

f. Parking and Tolls

- Actual parking expenses may be reimbursed for personally owned, rented or leased vehicles. Itemization must be included on the voucher. Receipts are not required.
- Actual toll fee expenses may be reimbursed for personally owned, rented, or leased vehicles. Itemization must be included on the voucher. Receipts are not required.

g. Railroad, Mass Transit, Taxi or Limousine.

- An employee may be reimbursed for the actual cost of transportation by bus, subway or other mode of mass transit or taxi. Limousine expenses may be reimbursed only if transportation by limousine was the lowest cost transportation available considering all relevant circumstances and a statement is made on the voucher.
- All of these expenses must be itemized on the travel voucher by date on a trip-by-trip basis. If two or more employees share expenses, only one may be reimbursed unless a specific charge is imposed for additional passenger(s). Receipts are not required.
- An employee may be reimbursed for the actual cost of rail transportation. If the fare includes sleeping accommodations or meals, the reimbursement claims for meals or lodging expenses must be adjusted and claimed accordingly. Receipts are required.

h. Private Aircraft.

- See TTUHSC OP 79.03 for specific procedures before piloting a personal or leased aircraft. The reimbursement rate is authorized in Article IX § 5.05 (a) or (b) of the General Appropriations Act.
- There will be no travel approvals awarded after the first travel date for travel by private aircraft, i.e., no after-the-fact approvals.
- If the mode of transportation in a private aircraft has not been approved in advance by the proper Dean or Vice-President, then all travel expenses will be denied for the trip and the traveler will be charged with vacation time.

i. Transportation Receipt Requirements.

- Official receipts from commercial transportation companies are required except when traveling by bus, subway or other mode of mass transit, taxi or limousine.
- The name of the employee, an itemization of the charges and the class of air travel, if applicable, must be listed on the receipt. Use of internet services does not waive any regulations for submitting receipts.
• If the receipt has been misplaced, a copy of the actual receipt must be obtained from the transportation company or the traveler will not be reimbursed. A statement must be included declaring why the original is not available.

6. **General Regulations.**

   a. **Travel While on Personal Leave.**

      When an employee is required to travel to an official duty point while on personal leave, the reimbursement may not exceed the lesser of (1) the amount of the travel expenses incurred while travelling to the duty point, or (2) the amount of the travel expenses incurred from the employee’s headquarters to the duty point.

      Only a supervisor may authorize travel reimbursement for an employee to return to headquarters from personal or compensatory leave.

   b. **Medical Care of Traveling State Employees.**

      A state agency may reimburse the employee for travel expenses incurred while obtaining medical care if the expense is incurred outside the employee’s designated headquarters while in official travel status.

   c. **Travel Expenses Incurred Returning to Headquarters Because of Illness or Personal Emergency.**

      A state agency may reimburse an employee for travel expenses incurred if returning to headquarters before official state business is completed due to illness or a personal emergency.

   d. **Attending Funerals.**

      A state agency may reimburse an employee for travel expenses incurred while attending the funeral of an individual who was a state employee, a board member, or a legislator if the agency determines that the employee’s attendance is appropriate and paid to the extent of conducting official state business.

   e. **Cancellation.**

      A state agency may reimburse a state employee for a cancellation charge related to a transportation expense that was paid in advance to obtain lower rates and is incurred because the employee was unable to use the transportation because of an illness or a personal emergency which must be documented on the reimbursement voucher.

7. **Registration Fees.**

   a. All registration fees should be paid using the Department Purchasing Card or a Purchase Order (see OP 72.03 B (15). If a fee is paid by the traveler in advance or at the conference site, reimbursement may be claimed on the travel voucher when claiming all other expenses. Meal expenses that are part of a registration fee will be reimbursed. Entertainment and other personal expenses are not reimbursable.

   b. **Registration cancellation charges are reimbursable if a statement which includes the official business purpose for cancellation is documented. Cancellation charges incurred for personal reasons are not reimbursable.**

8. **Recruitment of Students.**

   Reimbursements for travel expenses incurred while recruiting students outside Texas can only be reimbursed on local funds.
9. **Travel in Support of TTUHSC Alumni Activities.**

No reimbursement will be made from State appropriated funds for travel expenses incurred while an employee is traveling in support of a TTUHSC alumni organization or activity.

10. **Incidental Expenses.**

a. **Reimbursable Expenses.**

The following expenses are reimbursable if they are incurred for an official state business reason for which a statement is made on the travel voucher. Receipts are required.

- Fax and copy charges
- Freight charges to ship state-owned equipment or materials
- Gasoline charges for rental or state-owned vehicles
- GPS device if absolutely necessary i.e., not staying at the conference hotel
- Miscellaneous materials/books purchased at a conference
- Official telephone calls itemized by date, purpose and amount
- Passport/visa charges, departure taxes and inoculations for foreign travel
- Repair charges when a state-owned motor vehicle is used
- Traveler’s check charges only if required by the agency
- U.S. currency exchange charges for foreign currency and vice versa.

b. **Non-Reimbursable Expenses.**

- Alcoholic beverages on all accounts
- Baggage charges (excess) for personal belongings
- Expenses that do not relate to official state business
- Expenses that are related to the operation of a personally owned vehicle, excluding parking/toll fees
- Hotel occupancy tax when the employee does not claim the exemption
- International Health and Medical Evacuation (MEDEVAC) Insurance
- Kennel expense for a pet while on official travel
- Medical supplies i.e., aspirin, flu medication
- Personal expenses i.e., dry cleaning/laundry, movie rentals,
- Tips or gratuities on all accounts except local funds