

How to clear out your Java cache in Microsoft Windows XP, Windows 7, and Mac OS X

Summary

To resolve several problems in Blackboard/WebCT, it may be necessary to reset your Java cache by deleting some temporary cache files. Here are instructions for Windows and Macintosh.

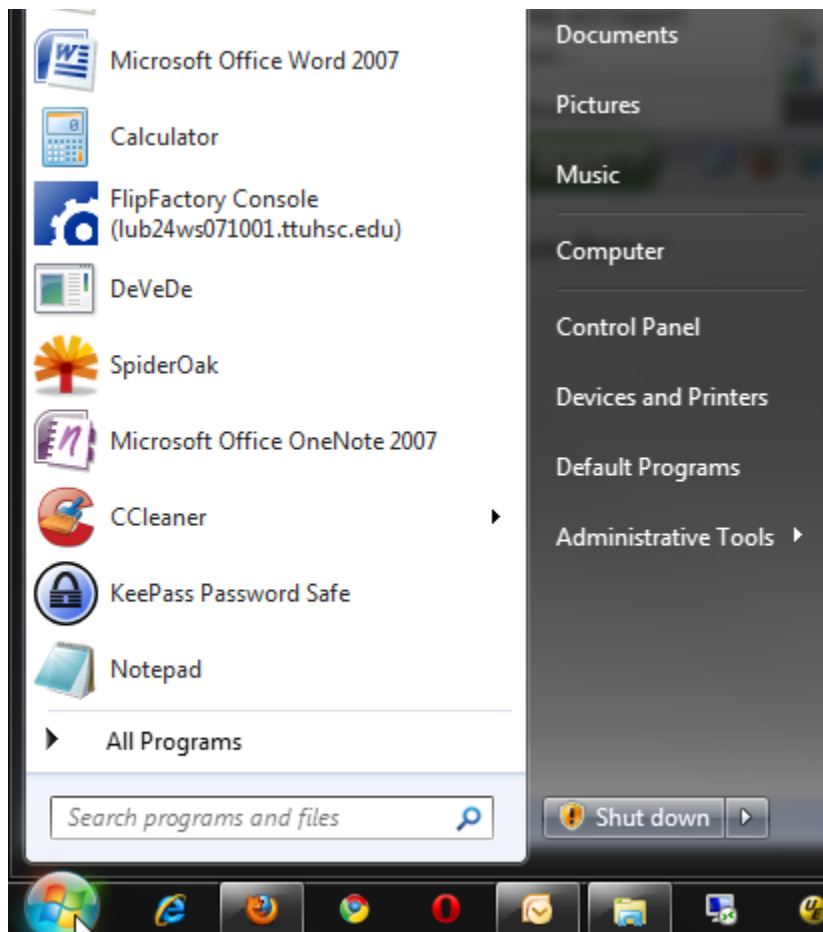
Alternative instructions can be found on the Sun Java website at:

http://www.java.com/en/download/help/plugin_cache.xml

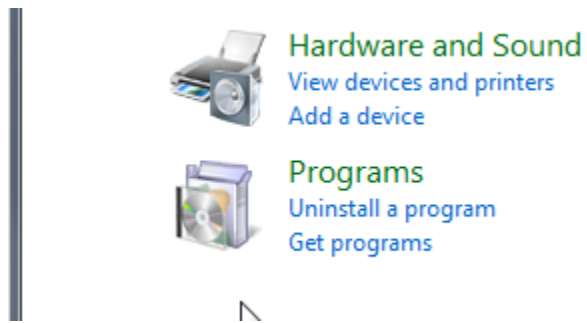
Windows 7

1. Access the “Control Panel”
2. Select “Programs”
3. Open “Java”
4. Click “Settings”
5. Select “Delete Files”
6. Verify Settings
7. Click “Ok”

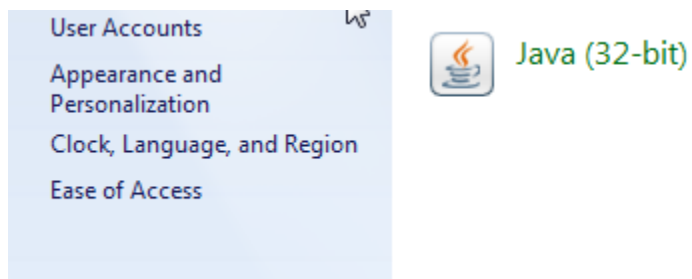
Control Panel



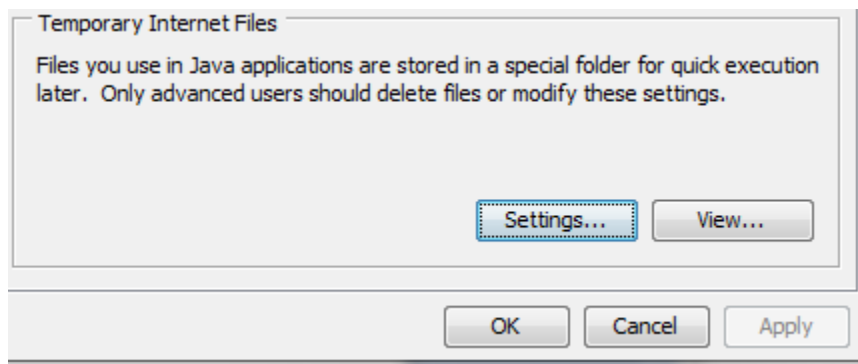
Select Programs



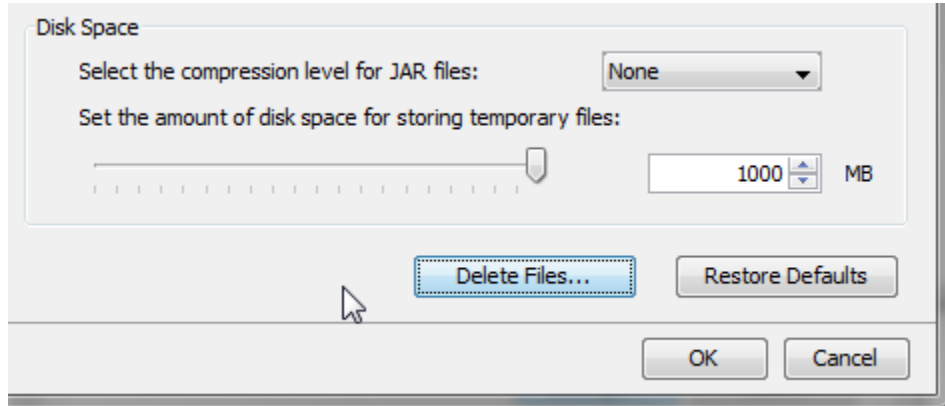
Open Java



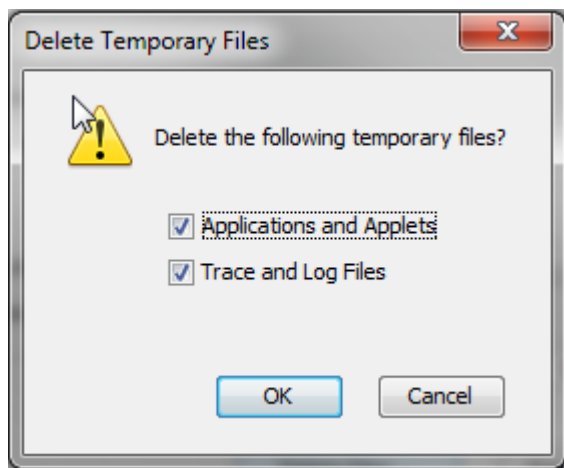
Click Settings



Select “Delete Files”



Make sure both options are selected and click “OK”

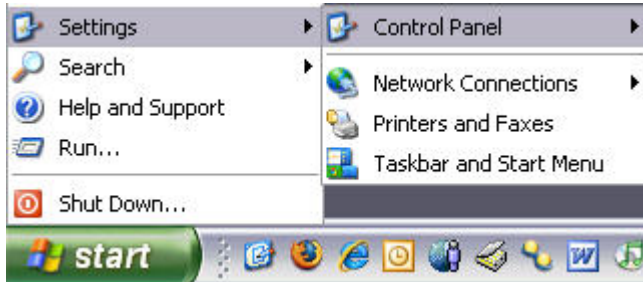


Windows XP

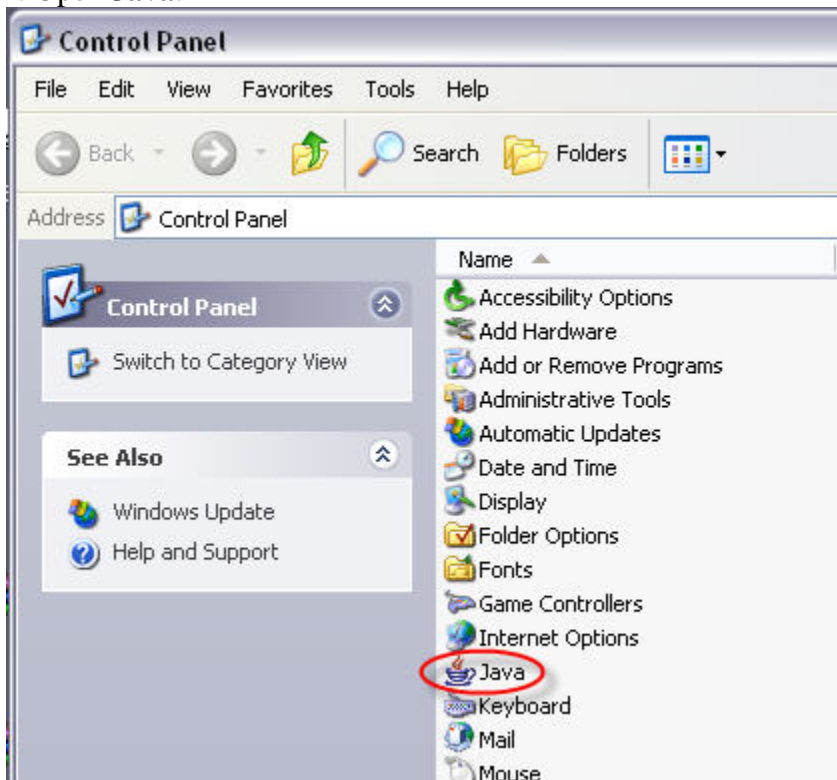
Steps

1. Access the "Control Panel"
2. Open Java
3. Select Delete Files
4. Verify Settings
5. Click "OK"

1. Go to the **Start** menu and select **Control Panel**.



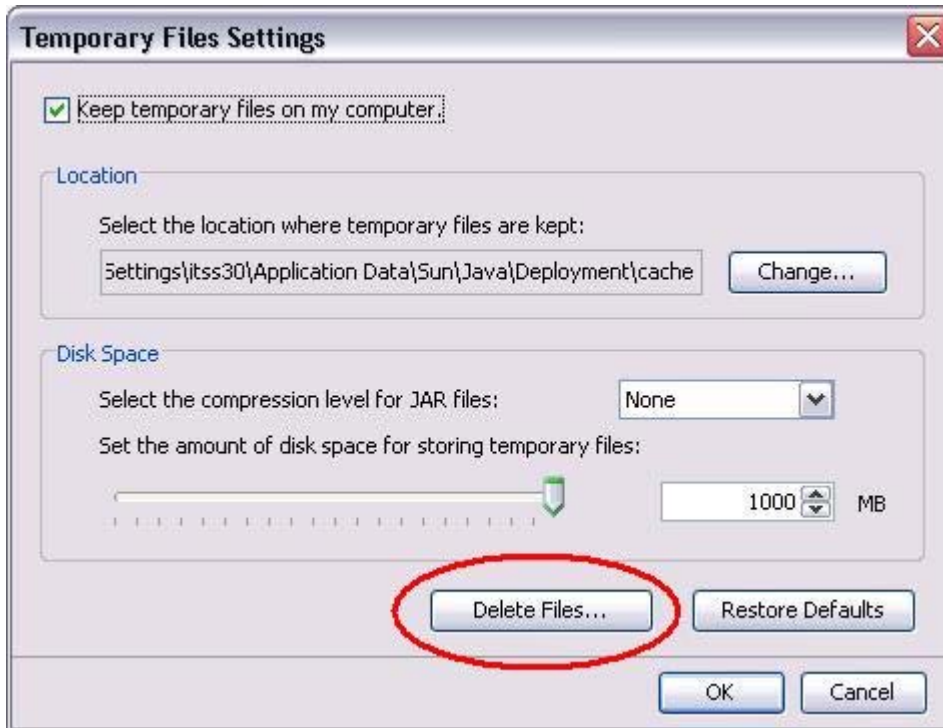
2. Open **Java**.



3. Click on the **Settings** button.



4. Click on the **Delete Files** button.



5. Confirm that **Applications and Applets** and **Trace and Log Files** are checked.

5. Click **OK**.

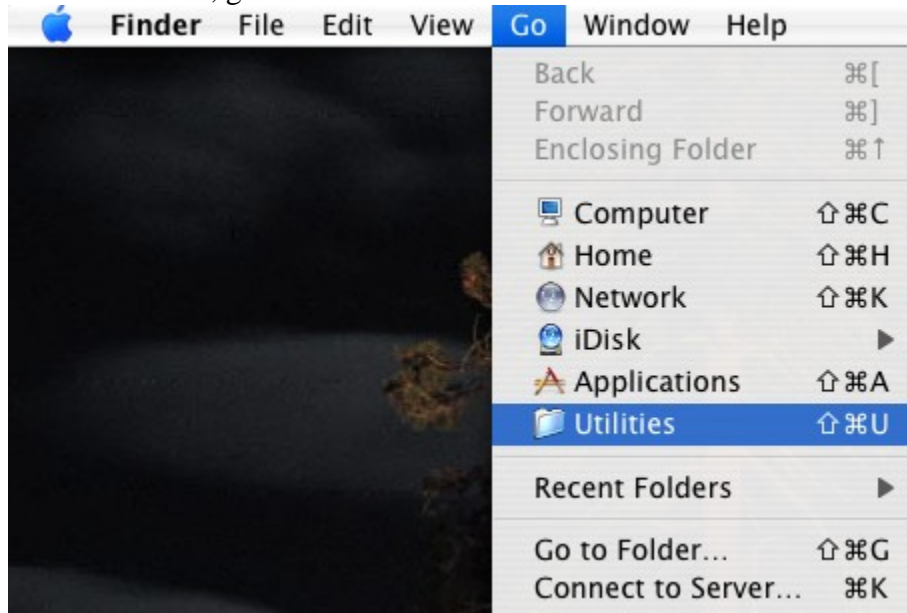


Macintosh OS X

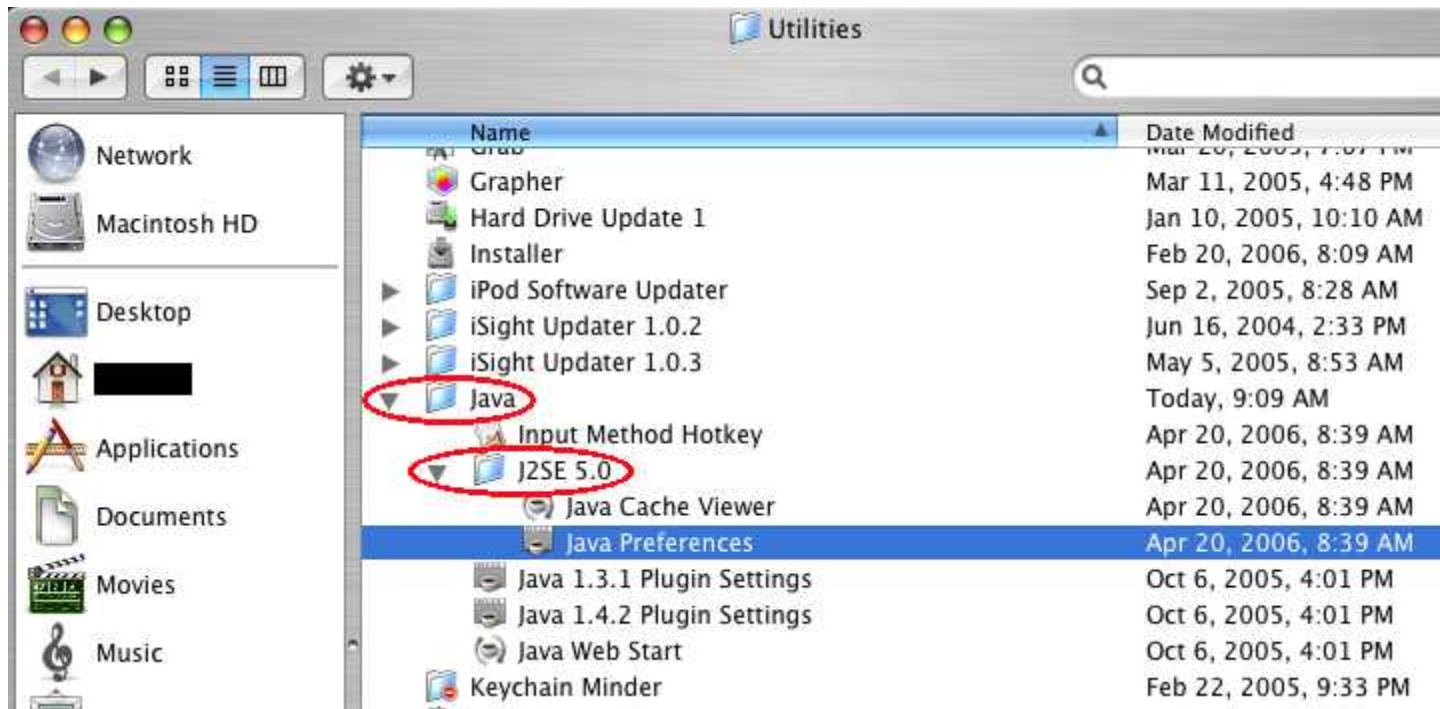
Steps

1. Go to the Utilities Folder
2. Open Java
3. Select Delete Files
4. Verify Settings
5. Click "OK"

1. In the **Finder**, go to the **Go** menu and select **Utilities**.



2. Open the **Java** folder
3. Open the **J2SE** folder
4. Open **Java Preferences.app**.



5. Click on the **Delete Files** button.



6. Confirm that **Downloaded Applets**, **Downloaded Applications** and **Other Files** are all checked.

7. Click **OK**

