



TEXAS TECH UNIVERSITY
HEALTH SCIENCES CENTER™

Nominee: Job Title: Department:
Nominee's Supervisor: Mail Stop:
Nominator: Department: Mail Stop:
Phone: E-mail address:

Basic Criteria: SERVICEplus attendance, two year's benefits eligible staff, and positive performance evaluation must be met (please refer to OP 70.50, General Policy). For team nominations, **all** members of a team must meet award criteria to be considered.

Instructions: The nomination should be no more than 500 typed words, single-spaced, 12 pt. font. The selection committee will not accept supplemental materials. Nominations should be concise and explain how the performance of this employee is beyond the expectations of his/her position. Nominators are encouraged to ask questions and seek assistance in preparing their nomination.

Quality Service Award

1. How does the nominee consistently demonstrate a customer-oriented, flexible, and responsible focus when accomplishing his/her work? (50% of score)
2. How does the nominee go above the call of duty in responding to the needs of the customer? (50% of score)

For each question, list one example of specific behavior or activity that demonstrates how these criteria have been met and to what degree. (Smiling and being nice are basic expectations – what does this person do that is extraordinary? If an employee is required to make after-hours responses to customers as part of his/her job duties, it is not considered going above the call of duty.)

Nominations must be submitted no later than Friday, February 27, 2009 to the following campus locations:

TTUHSC at Amarillo (including Dallas SOP): Michael Hooten, Administration, Fax 806.354.5591, e-mail Michael.hooten@ttuhsc.edu

TTUHSC at El Paso: Rebecca Salcido, Human Resources, Fax 915.545.6413, e-mail: rebecca.salcido@ttuhsc.edu

TTUHSC at Lubbock: Darcy Pollock, HSC Relations, Fax 806.743.4453, e-mail darcy.pollock@ttuhsc.edu

TTUHSC at Permian Basin: Gladys Olivas, SOM Administration, Fax 432.335.5104, e-mail gladys.olivas@ttuhsc.edu