

PRS project underway

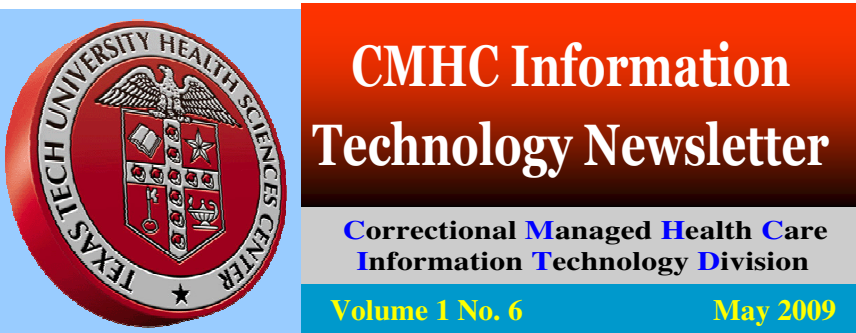
PRS is underway. CMHC IT is 6 months into the Pharmacy Replacement System intended to change the current medication dispensing process and program.

As a result, all CMHC units have had the network extended to areas that previously had no connectivity.

New Dell computers with LCD monitors are in the process of being placed in all pill windows. These workstations will have a hand scanner and USB card reader for data entry and medication distribution.

Suzanne Hicks, EMR Director, is involved in the UTMB sector deployment of PRS and is excited with preliminary reactions from users in the eastern sector. This will be a web-based application that will tie into the TDCJ mainframe and the EMR database.

Look for several progress reports as well as training notifications. This project began in 2006 and involves several entities. Millions of record entries will be converted, transferred, and confirmed prior to deployment. We ask for your patience during this monumental undertaking.



Looking ahead ...

Scanning for solutions

Over the last year, Shannon Uhlir, PC Network Support III, has been testing several different scanners that would work within the EMR system. To date he has identified two viable replacements -- the Fujitsu 6200 and the HP 8290. After testing extensively in the CMHC IT test lab environment, he deployed three scanners to three pilot sites.

Initial reports are very positive. The pilot users report extremely fast scanning speed -- up to 40 pages per minute. In addition to speed, staff reported increased reliability and high availability. These two aspects translate to higher efficiency and increased production. After completion of the analysis phase, CMHC IT will begin the budgeting and pricing segment which precedes deployment. We have not yet determined the numbers of scanners to be deployed. UTMB is watching closely as they will also benefit from Shannon's findings. (More **Looking Ahead**, next page)

More workstations with LCD monitors deployed

Since the last newsletter, another 20 new workstations have been positioned throughout CMHC. These workstations are the small footprint Dell 755 with integrated 17 inch LCD.

CMHC IT continues to replace the old CRT traditional monitors with the new LCD type and anticipates these computers to be in place by 2011.

In addition to the new hardware, IT has published and installed new patches and service packs that increase performance and enhance security of workstations. CMHC users are encouraged to view the published software by going to control panel > add/remove programs> and then add new programs. Users can install published software without administrative rights. If you have any suggestions for published software please

Generic Forvus IDs on way out

Kelly Waggoner, CMHC IT Helpdesk, continues to work with TDCJ on generic Forvus ID deletion. TDCJ has set a date of June 30th for all generic IDs to be deleted. If you or your staff has not completed the process of acquiring unique IDs you will be without Forvus access after June 30th.

If you have any questions, please call Kelly Waggoner at (806)792-0849.

Next Issue: July 2009

As the new fiscal year approaches, CMHC IT will continue to plan and evaluate the needs of our organization. If you have any question or suggestions please call or email Len Espinoza at leo-nard.espinoza@ttuhsc.edu or (806)796-0432.

In previous IT newsletters, we recommended a new employee account checklist. As you know CMHC employees work within three entities (TDCJ, UTMB, TTUHSC) and each require at least one form of credentials. So when a new employee joins our organization we provided a summary of accounts they may utilize.

Navigating CMHC

CMHC has several systems that employees must have access to. In order to ensure that a new employee has access to the appropriate systems managers or supervisors should follow these guidelines. (None

of these services require internet access)

1. Does the employee need access to the EMR network? Go to <http://hcsweb/emrsite/Documents/Forms/New%20EMR%20User%20Form.rtf> and complete the new user request.
2. Does the employee need an individual computer account? Instead of using a "generic" account such as Nurse Station, does the new employee need an individual account such as John Doe to log into his or her own workstation. Are these employees replacing another specific individual and will they need access to any file shares, etc. Go to <https://hcsweb.hcs.local/Helpdesk.asp> and request this service.
3. Does the employee need internal CMHC email? This account gives access to our secure organizational email system. This account can only send and receive email users inside our organization. This account is available to all employees TTUHSC or contract. Go to <https://hcsweb.hcs.local/Helpdesk.asp>
4. If they are new TTUHSC employees, have you requested their individual e-raider and TTUHSC email account? The e-raider account is mandatory for all TTUHSC employees. Go to <https://hcsweb.hcs.local/Helpdesk.asp> and complete request. This is a secure site. Remember SSN# is no longer necessary.
5. Do they need an instant messenger account? This service allows staff to "chat" real time with other staff throughout our organization. Go to <https://hcsweb.hcs.local/Helpdesk.asp> and select instant messenger account in the Request account type box.
6. Does the employee need Forvus or Host on Demand account? This allows access to the TDCJ mainframe terminal. Go to http://hcsweb/hcsweb/pdf_doc/Forvus%20Request.pdf and print, complete, and fax the form to Kelly Waggoner at (806)797-9492
7. Does the new employee need or is taking over a workstation with full internet access. This form must be signed by the Warden, FHA, and IT Director prior to granting full internet access. Go to http://hcsweb/hcsweb/pdf_doc/internet_request.pdf and fax to Kelly Waggoner at (806)797-9492.
8. Does the new employee need access to the Time Clock System or Banner Gateway? You will need to call HR at (806)793-0791 to begin this process.
9. Are you a new provider needing a VPN account? This service allows approved individuals to access our network from home.

Please call Len Espinoza at CMHC IT for further details at (806)796-0432. All of these services will require credentials. Please write them down in a secure location so that you can remember them. Never share your account with anyone because the owner of the account is ultimately responsible for any actions on the system. Contract employees may request a TTUHSC email account (see #4) All contract employees have the option for internal email.

CMHC Contact Information

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(325)548-9075
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(806)791-4433
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(806)797-9492

Looking ahead

In-house update

CMHC has several complex in-house applications that are approaching a decade in age.

Our programmer Rowena Lota is in the process of converting these business critical applications into modern .NET format which will allow for modern business intelligence. Many businesses are moving towards a more web-based application platform. This approach is one of many processes that make it easier to manage and make changes. Some of the reengineering will take as long as 18 months to complete due to the complexity and size of the databases. CMHC will provide updates throughout the scope of the project.

Now you know

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Here is a physical diagram of CMHC network design. Now you know where your mouse click travels whether you are in TDCJ Mainframe, EMR, intranet, or the World Wide

