Form B: Administrative and Academic/Student Support								
Name of Plan:								
(Note: A "0" should be assigned to any plan element which is missing.)								

## **Continuous Improvement Plan Review**

ELEMENTS	3 = EXCELLENT	2 = ACCEPTABLE	1 = DEVELOPING
Unit Mission	Clearly communicates the unit's overall purpose     Mission statement is distinguished from similar units     Clearly supports the TTUHSC mission	Communicates the unit's overall purpose but may lack clarity     Mission statement is not distinguished from similar units OR     Does not clearly support the TTUHSC mission	Does not communicate the unit's overall purpose and/or uses vague language     Mission statement is not distinguished from similar units     Does not clearly support the TTUHSC mission
Progress on Planned Improvements	Addresses <u>all</u> findings from the previous year for targets marked as <i>Partially Met</i> or <i>Not Met</i> Clearly describes strategies that were implemented to improve findings from the previous year for targets marked as <i>Partially Met</i> or <i>Not Met</i> Additional information is provided about the unit's successes or improvements from the previous year	Addresses most findings from the previous year for targets marked as Partially Met or Not Met     Describes strategies that were implemented to improve findings from the previous year for targets marked as Partially Met or Not Met based, but may lack clarity     Additional information may be missing about the program's successes or improvements from the previous year	Addresses few findings from the previous year that were marked as Partially Met or Not Met     Does not describe strategies that were implemented to improve findings from the previous year for targets marked as Partially Met or Not Met     Additional information may be missing about the program's successes or improvements from the previous year
TTUHSC Goals & Supported Initiatives	Appropriate TTUHSC Goals are used     TTUHSC Goals align with respective outcomes/objectives     Supported initiatives are appropriately aligned with TTUHSC Goals	Appropriate TTUHSC Goals are used     Some TTUHSC Goals are not aligned with respective outcomes/objectives <b>OR</b> Some supported initiatives are not appropriately aligned with TTUHSC Goals	O Unrelated TTUHSC Goals are used OR O Most TTUHSC Goals do not align with respective outcomes/objectives O Most supported initiatives are not appropriately aligned with TTUHSC Goals
Customer Outcomes/ Process Objectives	Objectives clearly communicate where efforts of the unit will be directed Outcomes, when used, clearly communicate expected results for the intended customer Outcomes/objectives reflect an appropriate scope All outcomes/objectives use concrete, action verbs that are measurable Plan has approximately 3-5 outcomes/objectives	Some objectives do not clearly communicate where efforts of the unit will be directed     When used, some outcomes do not clearly communicate expected results for the intended customer     Some outcomes/objectives reflect appropriate scope     Some outcomes/objectives do not use concrete, action verbs that are measurable     Plan has approximately 3-5 outcomes/objectives	Most objectives do not communicate where efforts of the unit will be directed     When used, most outcomes are not clearly specified     Most outcomes/objectives are not appropriate in scope     Plan has less than three (3) outcomes/objectives, or more than ten (10) without a justifiable reason
Measures	Measures are aligned appropriately with outcomes/objectives (at least one measure per outcomes/objective)      A concise and well-written description of each measure is provided	Some measures are not aligned appropriately with outcomes/objectives (at least one measure per outcomes/objective)      Descriptions of measures are provided but may be limited, confusing, or excessive	O Most measures are not aligned appropriately with outcomes/objectives (at least one measure per outcomes/objective) O Few, if any, descriptions of measures are provided O A limited amount of measures are used
	A variety of measures are used	O A limited amount of measures are used	A illinited afficult of friedsures are used

ELEMENTS		3 = EXCELLENT		2 = ACCEPTABLE		1 = DEVELOPING
Targets	а	Il targets describe specific criteria for success and appear to be appropriately challenging and attainable in the given timeframe	0	All targets describe criteria for success. <u>Some</u> appear to be minimally challenging or unattainable in the given timeframe		Most targets use vague or unclear criteria for success  Targets are not provided for some measures
	O E	ach measure has a related target	0	Each measure has a related target	0	· ·
	О Ва	ased on findings, targets are marked appropriately as Met, Partially Met, Not Met, or Not Reported This Period	0	Based on findings, targets are marked appropriately as Met, Partially Met, Not Met, or Not Reported This Period	)	appropriately as Met, Partially Met, Not Met, or Not Reported This Period
Findings	s ir	Il findings describe outcomes/objectives in terms of the stated achievement targets and provide specific information about the results	0	Most findings describe outcomes/objectives in terms of the stated achievement targets and provide specific information about the results		Few findings describe outcomes/objectives in terms of the stated achievement targets Findings include mostly subjective comments
	O Fi	indings include objective comments	0	Findings are largely objective but may contain some subjective comments		
Action Plan	а	rovides a detailed description of the unit's planned actions for each target marked as <i>Partially Met</i> or <i>Not Met</i>	0	Provides a description of the unit's planned actions for each target marked as <i>Partially Met</i> or <i>Not Met</i> , but some details appear missing	0	Provides a vague description of the unit's planned actions for each target marked as <i>Partially Met</i> or <i>Not Met</i>
		dditional information is provided about what the unit will to to make general improvements over the next year	0	Additional information is provided about what the unit will do to make general improvements over the next year	0	No additional information is provided about what the unit will do to make general improvements over the next year
Attachments		ppropriate supporting documents are provided in the continuous improvement plan	0	Some supporting documents have been provided in the continuous improvement plan	0	Few to no supporting documents have been provided in the continuous improvement plan
	O Fi	iles are saved with distinctive and descriptive names		Some files are saved with distinctive and descriptive names	0	Most files are not saved with distinctive and descriptive names
				COMMENTS		
REVIEWER US ONLY	SE					
Total Points:						
Excellent (23-27 p	ots)					
Acceptable (14-2)	2 pts)					
Developing (9-13	pts)					
Not Acceptable (0	0-8 pts)					