TEXAS TECH UNIVERSITY HEALTH SCIENCES CENTER
Operating Policy and Procedure

HSC OP: 63.01, TTUHSC Vehicle Rental

PURPOSE: The purpose of this Health Sciences Center Operating Policy and Procedure (HSC OP) is to establish guidelines for the rental of vehicles from the TTUHSC Office of Vehicle Fleet Management (OVFM).

REVIEW: This HSC OP will be reviewed on August 1 of each even-numbered year (ENY) by the Director of General Services, with recommendations for revision forwarded to the Vice President and Chief Financial Officer (VP/CFO) by August 15.

POLICY/PROCEDURE:

1. Vehicle Rental/Office of Vehicle Fleet Management (OVFM) Location.
   
   Lubbock TTUHSC Vehicle Rental Office
   3601 4th St. STOP 9085
   Lubbock, TX 79430-9085
   HSC Building Room BA109
   Phone: 806-743-2093   Fax: 806-743-2079
   Email: generalservices@ttuhsc.edu
   https://hscweb.ttuhsc.edu/general-services/vehicles/rental1.aspx

   Regional Campuses may use this policy for local vehicle rentals, and submit forms to a local office if applicable.

2. Hours of Operation.
   
   a. The TTUHSC Vehicle Rental office will be open Monday through Friday from 8:00am to 12:00pm and from 1:00pm to 5:00pm, excluding TTUHSC holidays and partial staff days.
   
   b. Departments requesting the use of motor vehicles on days the TTUHSC Vehicle Rental office is closed must make arrangements for a designated time to obtain the vehicle on the preceding business day.
   
   c. The vehicle should be returned to its designated parking area and the keys returned to the Vehicle Rental Office. If arriving after hours, keys are to be returned the following business day before 8:30am to avoid any additional charges. After hours in Lubbock, the keys may also be taken to the Police Department in the TTUHSC East Wing basement (BA104).

3. Insurance.

   No TTUHSC vehicle shall be driven or rented from the motor pool by an individual who is not currently listed on the TTUS insurance policy. An individual must be approved prior to driving a state-owned vehicle. An employee who is not currently listed on the TTUS insurance policy must complete the Driver Approval process on the TTUS Office of Risk Management (ORM) website at http://driverapproval.app.texastech.edu/. It is recommended that requests be submitted 12-14 working days prior to when a vehicle is needed from the motor pool.

   When approval has been obtained, the TTUS ORM will notify the requesting department. The department may then proceed with the rental or employee usage.
4. **Check-out Procedure.**

a. **Authorization for Vehicle Dispatch.**

A properly executed and completed REQUEST FOR TRANSPORTATION form must be received by TTUHSC Vehicle Rental office prior to the vehicle being dispatched.

Authorization – Signature of department head. If the department head is not available, the signature of the person authorized to sign in the absence of the department head is required. The authorization denotes certification that the requested vehicle will be used only in the conduct of official university business and that the driver has received approved driver status. The use of a state vehicle for any other purpose is prohibited per [HSC OP 61.01](#), Use of TTUHSC Facilities, Equipment, Supplies and Services for Private Purposes Prohibited. Official university business does not include use by students' associations or organizations.

b. **First-Come, First-Served Operation.** Vehicle rental is a first-come, first-served operation; vehicle reservations should be made as far in advance as feasible. Vehicles may be dispatched for any length of time.

c. **Cancellations.** If there is a reservation cancellation, it must be made two days in advance, or there may be a charge of one-half the daily rate for the period of the original request.

d. **Drivers of Rented Vehicles.**

1. Students who are not university employees may operate university vehicles only for business purposes. Refer to [HSC OP 77.08](#), Student Travel Policy, for further information.

2. The driver of a rented vehicle must have a valid license for the type of vehicle being driven. The minimum required license for operating the class of vehicles in the rental fleet is a Class C:

3. The Texas Department of Public Safety, when issuing a driver's license, will indicate on the license the type or general class of vehicle the licensee may drive. For all license classifications see Texas Transportation Code, § 521.081 through 521.085.

4. Texas Transportation Code § 545.413 requires seat belts to be used at all times that a vehicle is in operation.

5. The driver shall NOT use a cell phone, other types of communication devices, or other electronic equipment when the vehicle is moving. These types of items should be used only when the vehicle is stopped and pulled safely off to the side of the road and parked. If the vehicle is equipped with Bluetooth technology and the phone has been connected wirelessly to the vehicle’s audio system, phone conversations may be permissible as long as they do not violate any other laws or regulations.

6. The TTUHSC rental vehicle is considered a TTUHSC facility and the driver will comply with all applicable HSC policies including [HSC OP 10.19](#), Tobacco Free Environment; and [HSC OP 10.30](#), Regulations for the Carrying of concealed handguns by license holders.

7. The rental vehicle is part of the TTUHSC Fleet and the driver is responsible for complying with applicable portions of HSC OP 63.03, Vehicle Fleet Management Program including no alcoholic beverages, no hitchhikers, no family members, and driving safely and courteously.
(8) Any driver may be asked to submit to a “for cause” screen in compliance with HSC OP 70.39, Drug-Free Workplace Policy, when there is any accident causing injury to anyone, damage to property of TTUHSC or others, or when the driver received a traffic citation as a result of an on-the-job motor vehicle accident. If the individual refuses, the individual will be subject to disciplinary action up to and including termination.

(9) If a vehicle is involved in an accident, and the driver is found to be grossly negligent, the renting department will be charged for the full cost of the insurance deductible or other loss.

5. Vehicle Rental Rates.

Rates are published on the website: https://hscweb.ttuhsc.edu/general-services/vehicles/rental1.aspx.

6. Additional Charges.

The renting department is held responsible for the safe return of the vehicle in the same condition as it was rented. Each vehicle will be inspected before each use and upon return. Any damage or abuse, except normal wear and tear, will be repaired and/or replaced and the responsible department charged. Renting department may be held responsible for all expenses not covered by insurance, including deductibles.

7. Fuel.

a. Vehicles will be serviced and fueled prior to dispatch and refueled upon return. All fuel expense (credit card charges and end of trip refuel) will be charged to the customer department.

b. A credit card will be issued for each vehicle. Each credit card will be number-coded specifically to the vehicle being dispatched and will be used to purchase fuel and maintenance while on the road. The department head, or authorized delegate, will be given the credit card prior to departure, and will be responsible for proper use and disposition until they are returned. Lost or stolen cards should be reported immediately by phone to the TTUHSC OVFM.

c. Only the purchase of self-serve fuel (minimal grade of fuel type required for each vehicle) is authorized. At the time fuel is purchased, confirm the quantity of gas and oil purchased is listed on the receipt. The customer’s copy of the receipt must be submitted to the Vehicle Rental office when the credit card and vehicle are returned.

d. Lost or stolen cards will be reported immediately to the Vehicle Rental Office at (806) 743-2093.

8. On-the-Road Service.

Departments taking long mileage trips or extended daily use may find it necessary to have the vehicle serviced while on the road using the issued credit card. Check with Vehicle Rental Office if you have been in possession of the vehicle for 2,000 miles or more. When service is necessary, the using department must bring an itemized invoice of parts and labor with the credit card receipt to the TTUHSC Vehicle Rental office.


a. It may be necessary to have emergency repairs to TTUHSC vehicles. Within a 50-mile radius, the driver of the vehicle should contact the Vehicle Rental office for assistance in determining whether it would be best for a wrecker to tow in the vehicle or have it
repaired in the field. In some instances, and when beyond the 50-mile radius, it may be more practical to have those repairs done in the field.

b. Outside of normal business hours, emergency repairs not to exceed $900 are automatically authorized if using vehicle credit card. Repairs should be accomplished by an authorized dealer under existing warranty, where applicable. When required repairs are not covered by warranty, an itemized invoice listing parts and labor charges must be signed by both the agency performing the work and the vehicle driver.

c. The vehicle credit card provided by the Vehicle Rental office has a daily charge limit of $900. Any expenses in excess of daily maximum require authorization. Call the Vehicle Rental office to obtain an exception to the daily maximum. Request a phone contact card if intended use will be overnight or weekend.

d. Once authorized, have the work completed and use the assigned credit card for payment. Return the itemized invoice, listing the parts and labor charges and signed by both the agency doing the work and the vehicle driver, to the TTUHSC Vehicle Rental office.

10. Vehicle Monthly Use Reports.

a. Reporting. **HSC OP 63.03**, Vehicle Fleet Management Program requires that a person using a vehicle owned by a state agency, regardless of purpose, will make a written report of such use. This report must be entered daily in a form similar to the standard form entitled *Monthly Use Report*. A separate entry must be made each time the vehicle is in use. The updated report should be returned with keys and clipboard after vehicle use. If rental spans the end of a month, form must be sent to Vehicle Rental office before the 5th of the following month. The report should show the purpose for the vehicle’s use, the mileage driven, the amount of gasoline and oil purchased, passengers carried, the number of trips (to and from home base), and such other information as may be necessary to provide a proper record of the use of the vehicle. Specific instructions for maintaining the log book are as follows:

1. The vehicle Monthly Use Report must be in the vehicle any time that the vehicle is in motion. A new report form should be provided before one is entirely used so that any person using the vehicle can promptly fill in a report of his/her trip.

2. Each person using the vehicle is required to make entries as follows:

   a. Odometer Reading - Record at least daily the ending odometer reading on the corresponding date line and record the destination/purpose in the designated column. Do not report reading with tenths of a mile. Always include previous log form ending odometer reading or previous month’s ending odometer reading in the top section.

   b. Fuel Consumption - Record the gallons including tenths and total cost of fuel purchased on the corresponding date line in the designated area.

   c. Maintenance/Other Expense – Attach legible copies of expense to Monthly Report Form.

   d. Customers are encouraged to report, either verbally at the time the vehicle is returned or by noting on the log, any minor problems observed. Such reporting will facilitate vehicle servicing.

b. Record of the State. This report is an official record of the state and is subject to inspection by any official of the state that is authorized to audit or inspect claims, accounts or records of any state agency.
11. **Accident Reporting.**

The following procedures should be followed whenever a TTUHSC vehicle is involved in an accident, regardless of the extent of damage:

**Immediate Action:**

a. Stop immediately - notify the proper law enforcement agency so that an official report will document the accident. Drivers should cooperate with police without volunteering extra information. Provide name, address, license number, vehicle registration, employer name and insurance carrier only. Damaging admissions can be used in court later. Exchange information with the other driver, including: name, addresses, phone numbers, license plate number, driver's license number, location, time, and insurance companies. Don't just rely on the police report.

b. Take necessary steps to prevent another collision or accident.

c. Call a doctor, ambulance or emergency medical team, if necessary. Render aid to the injured until help arrives.

d. Look around for witnesses. Obtain names and addresses of all witnesses and ask that they each complete a witness statement in vehicle accident package [HSC OP 76.34 Attachment C](#). If there are no witnesses, make notes as accurately as possible and in complete detail. Draw any diagrams that may be helpful later. Take photos.

e. Secure information required to complete the accident report and Accident Investigation form from [HSC OP 76.34](#) found in the vehicle.

f. Write everything down in extreme detail following the accident. These notes may prove crucial later if the case goes to court. Note anything suspicious about the surroundings, the other car and its occupants, and the type of accident.

g. Provide all required information to the law enforcement officer.

All accidents involving a TTUHSC vehicle must be documented according to the procedures established in [HSC OP 76.34](#), Collisions Involving University Vehicles. Copies of the Accident Report form and instructions for completing the form will be available in each vehicle. Copies must be submitted to TTUS Office of Risk Management, Box 42003, TTU MS 2003, Lubbock, TX 79409-2003, Fax 806-742-3018, Phone 806-742-0212; and the TTUHSC OVFM.