

## Telehealth Updates as of 5/28/20

1. Aetna
  - a. Waive member cost sharing for in-network covered telemedicine visit – regardless of diagnosis for their commercial plans until June 4, 2020
  - b. For Commercial plans, Aetna will continue to cover limited minor acute care evaluation and care management services, as well as some behavioral health services rendered via telephone, until August 4, 2020.
2. BCBS of Texas expanded telemedicine/telehealth program response to the COVID 19 crisis to provide greater access to medical and behavioral health services through June 30, 2020 (previously May 31, 2020)
3. Cigna
  - a. Adopting a position consistent with the federal public health emergency period, which ends on July 24, 2020
  - b. Extending the customer cost-share waivers and other enhanced benefits, including virtual care policy, through at least July 31, 2020.
4. Firstcare will provide Medicaid reimbursement for previously identified telemedicine and telehealth services for March 15, 2020 to May 31, 2020 dates of service.
5. United Healthcare will reimburse appropriate claims for telehealth services for dates of service from March 18, 2020 through June 18, 2020.