

Compliance Updates Q&A

May 1, 2020

Q1: What is the guidance on Residents performing telephone encounters (audio only) CPT 99441–99443?

- The recent update states Residents can provide audio only encounters for Primary Care Exception clinics. The teaching physician can provide direct supervision by interactive telecommunications technology either during or immediately after the visit for all levels of office/outpatient evaluation and management (E/M) services.

Q2: What about Medicaid?

- Medicaid is allowing the E/Ms to be used for telephone (audio only) encounters.