

Compliance Updates Q&A

May 8, 2020

Q1: Are Medicaid telehealth visits coded differently?

- Medicaid has asked that in-office visit codes be used. For telehealth visits, use the in-office code, instead of the telephone code, with the 95 modifier.

Q2: Does this apply to new patient visits?

- This applies to both new patient and established patient visits.

Q3: How do we get the new patient paperwork for telehealth visits?

- Some providers are emailing and some are faxing the forms to the patient with a request to complete and return by mail.