You must have your eRaider activated to access your e-mail account. All programrelated information will be sent using your TTUHSC e-mail. Personal e-mail addresses will not be utilized for program correspondence. When you were accepted to the program, you should have received an e-mail with your eRaider activation code.

You can reach out to IT by visiting their site, https://itsolutions.ttuhsc.edu/esc

You have been assigned an email account for use at Texas Tech University Health Sciences Center:

Please activate your email account by following the steps below:

- 1. Navigate to <u>https://eraider.ttuhsc.edu</u> and sign in using your eRaider account.
- 2. Click on Manage your Account.
- 3. Click on the Active button next to HSC Mail under Email Services.
- 4. Once active, your email address will be your **eRaider**username@ttuhsc.edu

It is **REQUIRED** that you change your email address using the firstname.last-name@ttuhsc.edu format.

NOTE: You must have activated your eRaider and Active Directory accounts prior to activating your email account. You should have previously received an email with instructions for activating these accounts. If you did not and have questions about activating your eRaider and Active Directory accounts, please contact IT Solution Center at the number listed below.

Instructions for accessing your email account

- 1. Navigate to <u>https://mail.ttuhsc.edu</u> using a standard Web browser, such as Microsoft Edge or Google Chrome.
- 2. Enter your Domain\user name: TTUHSC\eraider and Password: eRaider password, and then click the button "Sign In"

If you have any questions or problems, please contact IT Solution Center at the number listed below

TTUHSC - IT Solutions Center

- LUBBOCK: 806.743.1234
- ABILENE: 325.696.0550

- AMARILLO: 806.414.9550
- DALLAS: 214.358.9550
- PERMIAN BASIN: 432.703.5500