



OCTOBER 2025

IT ROUNDUP

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AGENDA

- IT Project Updates
- Q&A Session



Windows 10 End of Life

OCTOBER 14th

*** Windows 10 is
officially obsolete**

- All domain devices with Windows 10 are being blocked from network access today, October 15th



October 2025



IT Policies Guidelines & Safeguards

TTUHSC IT Policy 56.39 System and Service Acquisition

Requires TTUHSC to make information system security and privacy a mission and budget priority. It is further the responsibility of TTUHSC IT, and information system owners to document, track, and maintain the security and privacy of all TTUHSC information and information systems throughout their life cycles.

- Budgeting to keep security resources up to date
- Purchasing guidelines:
 - Vendors, Hardware and Software
AND....
 - Unsupported System Components



October 2025



[LINK TO POLICY](#)

IT Policies Guidelines & Safeguards

TTUHSC IT Policy 56.39 System and Service Acquisition (CONT'D)

Part nine of the System and Services Acquisition policy is the state mandated Unsupported System Component (SA-22).

- Requires systems be replaced if they are no longer supported by the vendor in accordance with:
- Purchasing guidelines:
 - System Currency Standard
 - Authorized and Unauthorized Software/Hardware Standard



IT Policies Guidelines & Safeguards

TTUHSC IT Policy 56.39 System and Service Acquisition (CONT'D)

System Currency Standard - addresses management through inventory monitoring and budget planning to maintain system upgrades and patching.

Authorized and Unauthorized Software/Hardware Standard

- Stipulates IT review and guidelines for IT related purchases (*Hardware and Software*)
 - Specifically prohibits the use of software no longer supported by the vendor
 - Ex: Obsolete operating systems (*Windows 10 and earlier*)



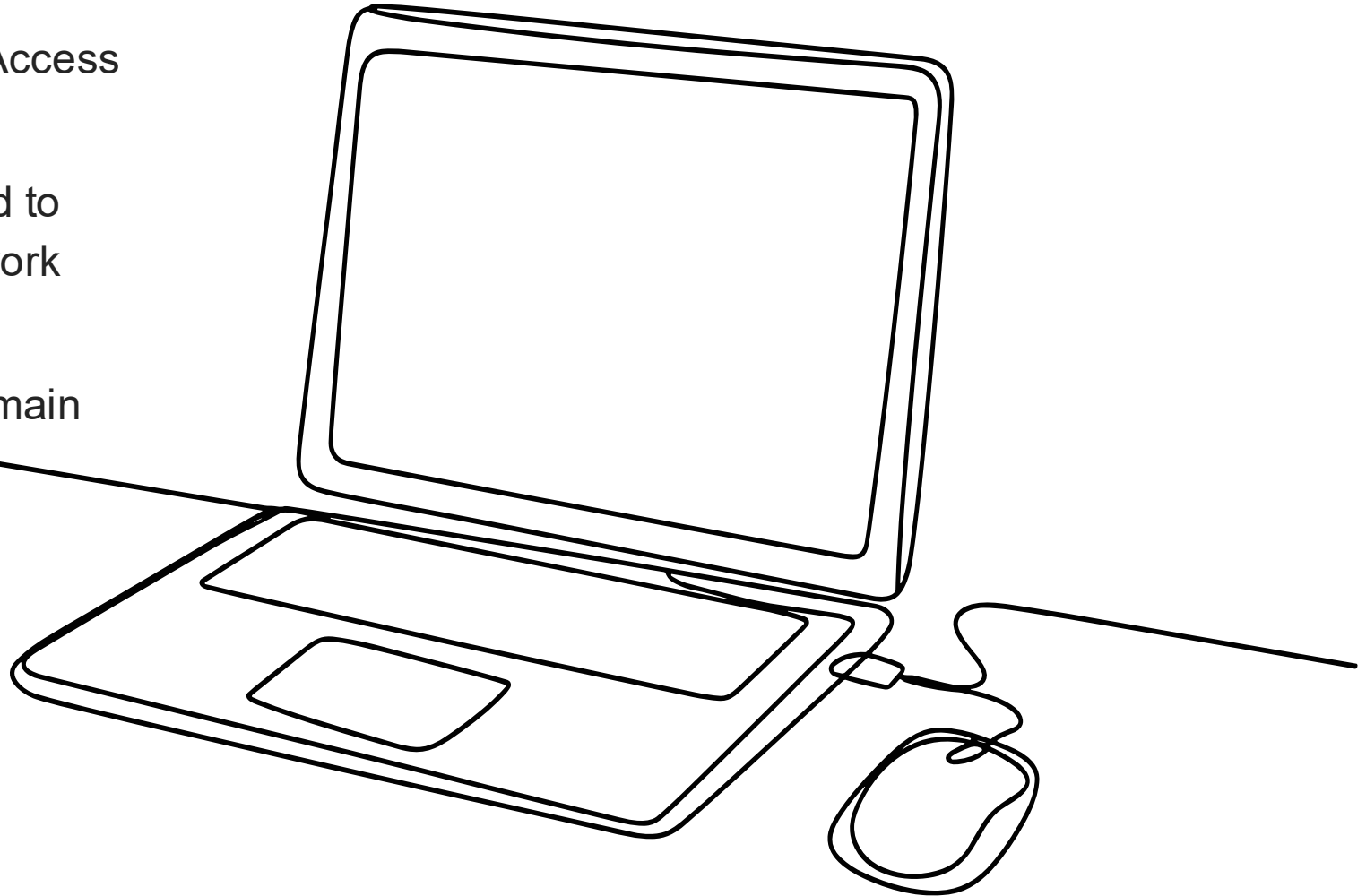
October 2025



[LINK TO POLICY](#)

Network Access Control

- Part of Network Segmentation
- All traffic will be sorted by Network Access Controls (NAC)
- Non-Domain devices will be directed to BYOD (bring your own device) network
 - Internet Only
 - No communication to other domain resources

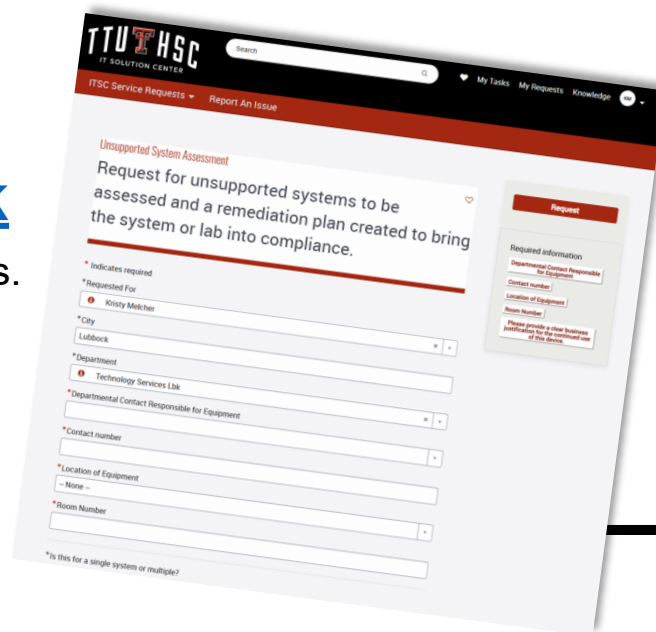


Network Access Control

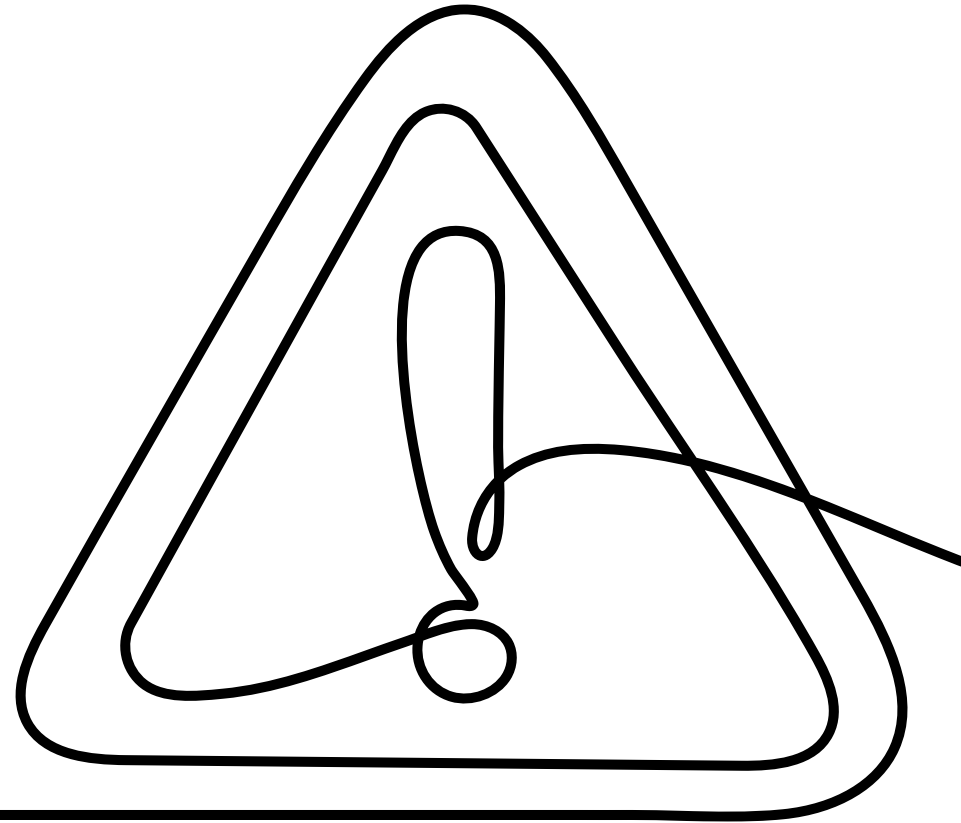
- PLAN AHEAD!
- Research/Lab Equipment will be affected
 - Request an “Unsupported System Assessment”
 - ✓ Develop remediation plan for all unsupported systems
 - ✓ Single system or full lab review

[HERE IS THE FORM LINK](#)

Login to access.



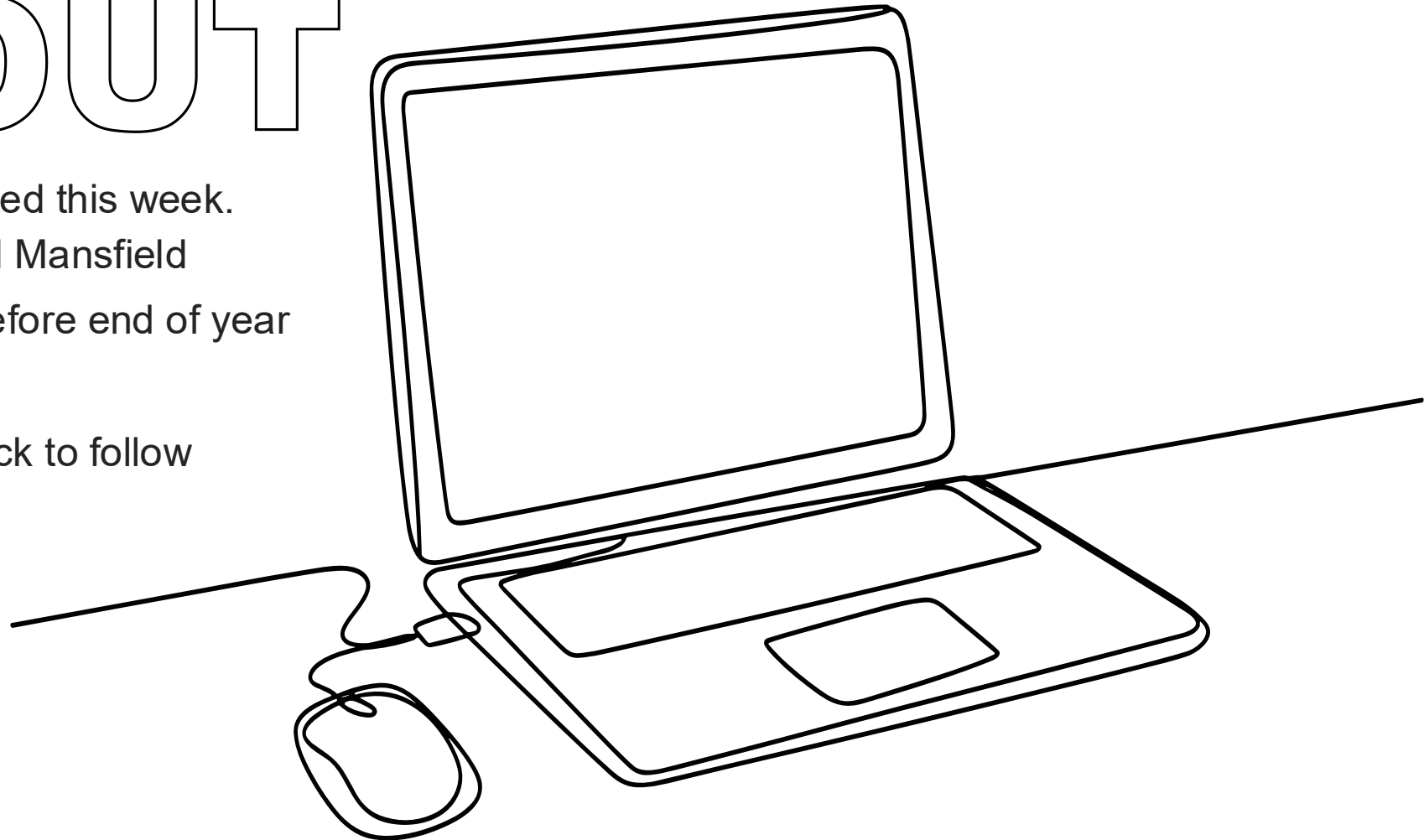
The screenshot shows the 'Unsupported System Assessment' form on the TTU HSC IT Solution Center website. The form title is 'Unsupported System Assessment' with a subtitle 'Request for unsupported systems to be assessed and a remediation plan created to bring the system or lab into compliance.' The form includes several required fields: 'Requested For' (with a dropdown menu showing 'Kirsty Melcher'), 'City' (with a dropdown menu showing 'Lubbock'), 'Department' (with a dropdown menu showing 'Technology Services L&L'), 'Departmental Contact Responsible for Equipment' (with a dropdown menu), 'Contact number', 'Location of Equipment' (with a dropdown menu showing 'None'), and 'Room Number'. There is a 'Request' button on the right side of the form. A note at the bottom states '*Is this for a single system or multiple?'.



Network Access Control

ROLLOUT

- Dallas to be completed this week.
 - VA Campus and Mansfield
- Midland/Odessa - before end of year
- Abilene - 1st QTR
- Amarillo then Lubbock to follow



Techlink Updates

Classroom Upgrades/Renovations

- **Abilene**

- SON 2400 renovation is complete
- SON 2ND floor – testing space for students with accommodations underway
- SON 2500 – scheduled for this fall, renovation from 62 seat lecture room to 80 seat collaborative



ABILENE SON 2400

- **Lubbock - In Progress Renovations:**

- North Campus renovation includes 7 conference rooms with multiple displays and cameras
- PSL 2nd floor Meeting and training spaces for employees

- **Permian Basin**

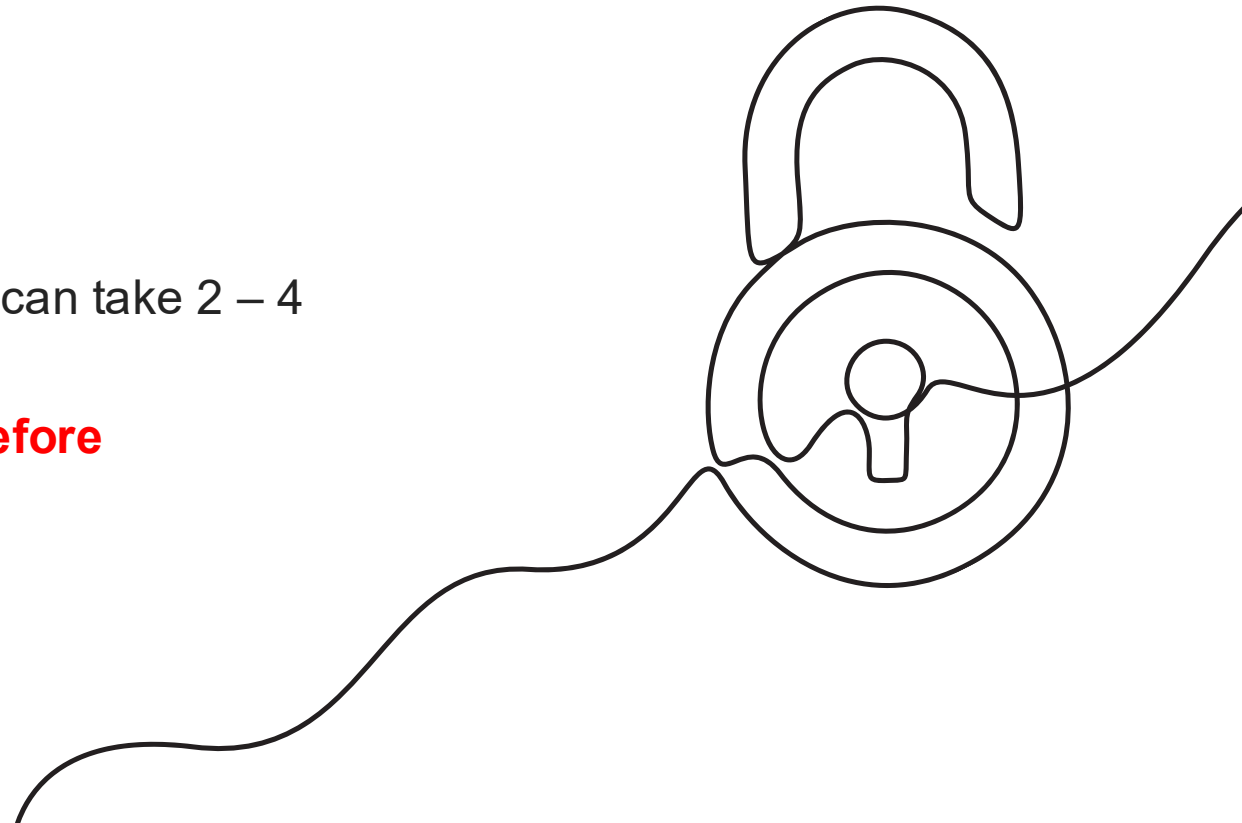
- **Midland PA** - scheduled for November, 15 room testing center for students with accommodations and new building with large conference space

eRaider Password Changes

PLAN AHEAD

Monday, October 6th was the anniversary the institutional password change.

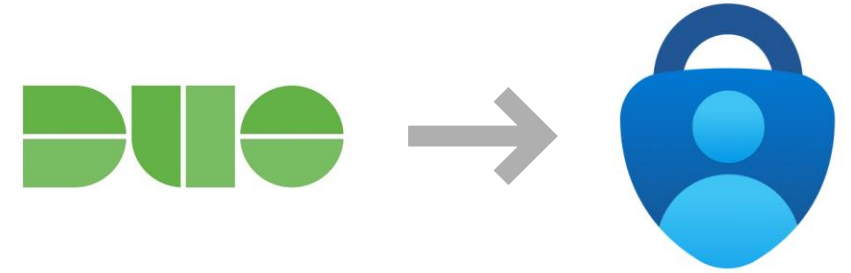
- High call volume at the Solution Center because password changes were slow.
- Move to Exchange Online and new tenant changed password processing.
 - Updating passwords after expiration can take 2 – 4 hours to allow access to all services
 - **Proactively changing password before expiration takes < 2 minutes**



DUO to Authenticator

END OF OCTOBER

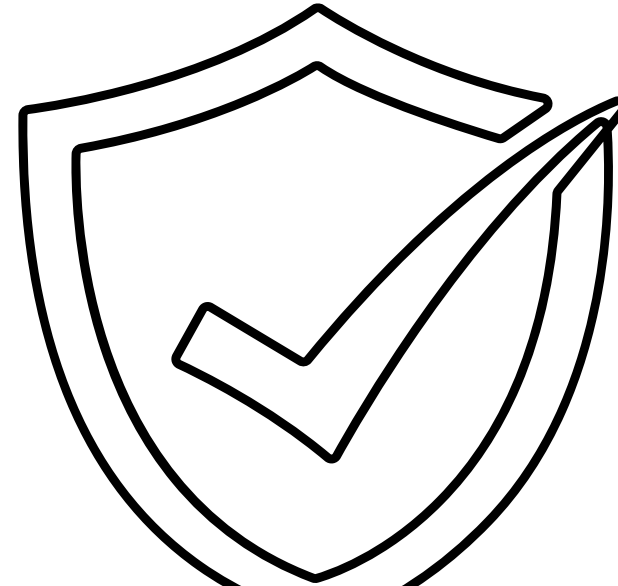
All TTUHSC MFA services will be moved from DUO to Authenticator by the end of October.



- VPN and Remote Desktop access will migrate to Authenticator Thursday, October 16th at 6:00 pm
- Migration of all other services targeted Thursday, October 23rd.



July 2025

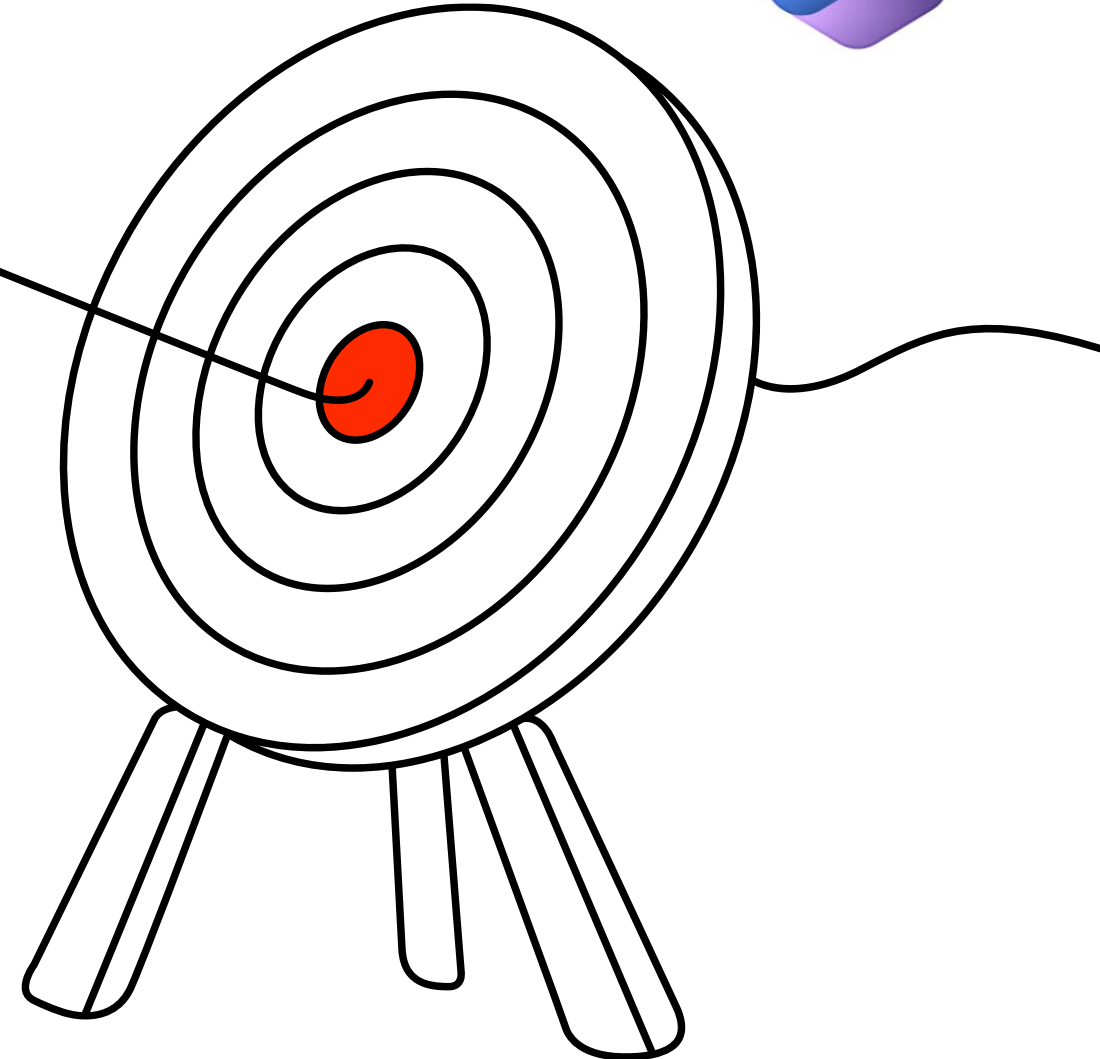


Road to Microsoft 365



STATUS

- Working with our vendors and partners to plan the deployment of Microsoft 365.
- Initial product deployment:
Teams, One Drive and Office Suite
- **Target 1st QTR**





QUESTIONS?