



Population Served:

Families who commute 60+ miles to Lubbock for their child’s extended stay in the hospital

RMHC of the Southwest serves 68 counties across TX and NM

Family’s Needs:

- Lodging
- Food
- Laundry Services
- Hygiene items/bath
- Transportation

Children’s Health Issues:

- Premature birth
- Cancer
- Accidents

● Services Provided:

● At Ronald McDonald House:

- Private rooms
- Laundry/cleaning services
- Videos/children’s toys
- Daily meals
- WiFi

● At hospitals:

- Sleeping rooms

● “Going Home Kit”

- Hygiene/cleaning supplies
- Meals

● Other:

- Shuttle transportation to and from hospitals
- Emotional support animal
- Medicare assistance
- Healing hearts garden

Client’s Health Information Needs:

- *Mental health*
- Community education about gun safety, water safety, and car safety

Advice for Physicians:

- Get involved
- Know what resources are available to families; using outside resources can expedite care and comfort families

How to get involved now:

- RMCH of the Southwest app
- Help needed: guest chefs, cleaning, front desk manager, ambassadors, special events



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