

# Voice of Hope

## Group 18

### History:

- “A Human Relations Commission board was appointed by the City Council to address community needs. At the same time; a member of the city council’s staff was raped in the parking lot after getting off work late one evening.”
- “The only female available to do the victim’s sexual assault interview was a secretary at the police department. Police Chief J.T. Alley met with Commission Board members and out of their discussions and concerns the **Voice of Hope** was created.”

–Voice of Hope website

### ➤ Population Served

- child/adult survivors of sexual violence
- child/adult survivors of sexual trafficking

### ➤ Services Provided

- 24 hour crisis hotline
- 24 hour Sexual assault nurse examiner
- 24 hour Medical accompaniment
- Counseling
- Community education/prevention
- Judicial accompaniment
- Law enforcement accompaniment
- Case follow up & referral

### ➤ Clients’ Health Needs

- Reproductive health information
- Mental health/counseling
- Basic medical care needs
- Full spectrum of preventative care in one visit (9 pills and shot of Rocephin) \*\*no follow up expectation
- Sex trafficking victims usually do not have medical care

### ➤ Clients’ Health Information Needs

- STI, pregnancy, morning after pill education
- Accurate information on exams, medications, resources and process
- Poor diet and lack of basic necessities such as clothing

### ➤ Biggest Challenges

- No emergency housing or safe-housing in Lubbock

### ➤ Advice for Physicians

- Be patient: The victim is in a high stress situation
- Be non-judgmental: Victims may feel humiliated and ashamed. They may feel uncomfortable discussing their trauma or feel that they may not be believed.
- Show compassion and empathy
- Do not have a perception and be open-minded: Some victims will be very upset and traumatized, others may not.
- Frequent fliers, visual cues
- Some will seek care in an emergency room and not be able to follow up with another doctor

### ➤ COVID-19’s impact on Voice of Hope

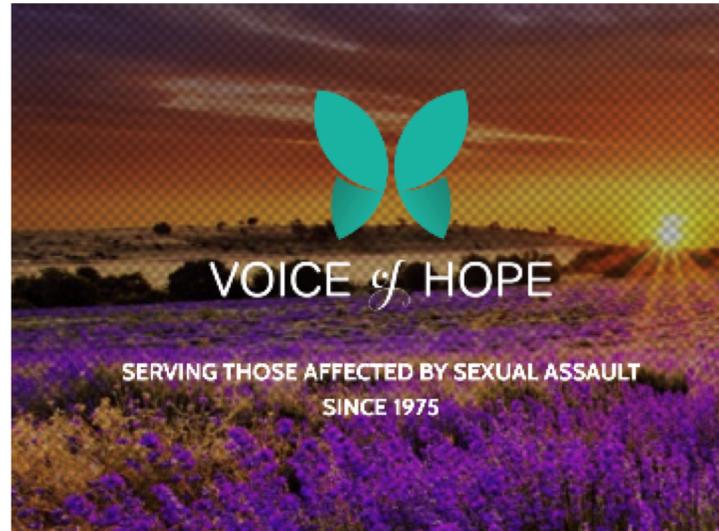
- Offices are closed but counselors and social workers are working from home. Meetings and counseling is being done via Zoom/phone-calls.

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**HOTLINE**  
**(806) 763-RAPE (7273)**  
**Website**  
**[www.voiceofhopelubbock.org](http://www.voiceofhopelubbock.org)**



### Group Members:

1. Maribel Castro
2. Andrew Chen
3. Harry May
4. Liza Garcia
5. Caleb Hawkes
6. Britney Reese
7. Justin Malin
8. Nabeela Manal
9. Alison Tran