

➤ Population Served

- Adults over the age of 18
- About 2/3 female
- Typically composed of people from around 30 different countries
- Prior to COVID-19, served about 500 people per year

➤ Services Provided

- ESL
- GED
- Basic Reading
- Tiny Tots

➤ Clients' Health Needs

- Unable to read prescription bottles
- Trouble following the instructions or prescriptions the doctor has provided
- Labelling in stores can be misleading

➤ Clients' Health Information Needs and Providing General Education

- Increasing general literacy will equip clients to better understand health information given to them and what medical products they need
- Education is a social determinant of health, and a higher level of education is correlated with better health outcomes

➤ Advice for Physicians

- To treat patients as their own individuals
- To try to learn about their cultures and beliefs
- To not talk down to patients just because they don't understand something
- To try to keep an open mind
- To avoid any pre-conceived notions when approaching a patient

Literacy Lubbock

Group 20



DID YOU KNOW?

Research shows that focusing on educating children without also addressing their parents' needs for basic education and training will not solve the academic achievement gap.



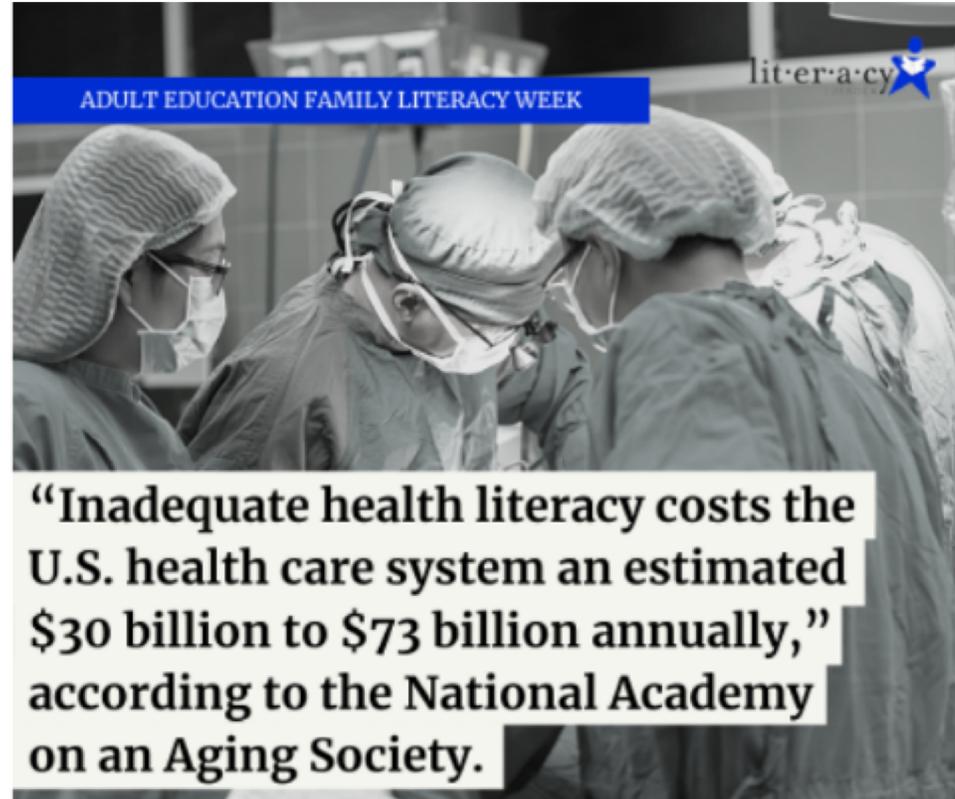
ADULT EDUCATION FAMILY LITERACY WEEK

Did you know?

Individuals with high school credentials earn about \$10,000 more annually than those without.



ADULT EDUCATION FAMILY LITERACY WEEK



“Inadequate health literacy costs the U.S. health care system an estimated \$30 billion to \$73 billion annually,” according to the National Academy on an Aging Society.

Group Members:

- 1 Sara Ahmed
- 2 Daniel Ho
- 3 Aaron Cheung
- 4 Emma Riddle
- 5 Maddie McLain
- 6 Mayra Gomez
- 7 Parker McCabe
- 8 Reagan Collins
- 9 Shreya Uppala

