

➤ Population Served

- Anyone over 18 years of age in Lubbock
- Typically, 20–30-year-old, single Hispanic women

➤ Services Provided

- GED Tutoring
- ESL
- Dyslexia assistance
- Family Literacy Events

➤ Clients' Health Needs

- All aspects of health can be influenced by health illiteracy
- Illiteracy can lead to difficulties in carrying out preventative medicine

➤ Clients' Health Information Needs

- Language barriers for those who don't speak English well
- Communication barriers through any written instructions (e.g., medication instructions or names).

➤ Advice for Physicians

- When talking to patients, encourage them to read to their children.
- Recognize lower literacy can affect all aspects of life (health literacy, shopping, communicating).
- Acknowledge that some patients have literacy issues, so be patient and accommodate for them.

Literacy Lubbock

Group 20



- Group Members:
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