# MyChart Recruitment Service

**Description of Recruitment Modality in Cayuse:**
MyChart is a secure online portal provided by Epic Systems that allows patients to access their health information, communicate with their care team, and manage their appointments. It's a patient-facing app and website that serves as a link between patients and their healthcare providers, facilitating easier and more proactive engagement in one's own care. The MyChart Recruitment Service offers a secure method of electronically recruiting potential research participants based on study-specific data. Potential participants are messaged via their activated MyChart account. Our goal is to empower and engage patients by connecting them with clinical research studies that may be of interest to them.

When the MyChart Recruitment sends a message inviting the potential subject to participate, patients who may meet eligibility criteria receive the notification within their MyChart patient portal, indicating a new message is available. This message follows the notification preferences set up by the user. Upon logging in, patients will find the research invitation letter outlining the study and the reasons for reaching out to them. If interested, patients can complete a survey to share their contact information. Once submitted, the research team is alerted to the patient's interest. The research team can then reach out to the patient regarding the study.

The patient also has the option to set their Research Recruitment preference to "OK to contact," "Undecided," or "DO NOT Contact," which will be honored by the system.

**MyChart Recruitment TEMPLATE**
(To be included as an attachment in the Cayuse application)

IF MINOR: Dear Parent/Guardian of <<INSERT PATIENT NAME>>
OR
IF ADULT: Dear <<INSERT PATIENT NAME>>

We are excited to talk with you about a new research study about <<INSERT DISEASE/CONDITION>>. We are looking for people who <<INSERT BASIC CRITERIA>> to participate in this study.

**Name of Study:**
<<INSERT PATIENT-FACING STUDY TITLE>>

**What we are trying to do:**
<<INSERT 1 PARAGRAPH PATIENT FACING STUDY DESCRIPTION>>

**Who is conducting this study, and whom can I contact with questions?**
<<INSERT PI NAME>> will be in charge of the project. Their study team also includes <<INSERT RESEARCH COORDINATOR/ASSISTANTS/OTHERS AND CONTACT INFORMATION FOR THE PERSON(S) MIGHT SPEAK WITH>>.

We want to support you in making decisions about participating in research. Please reach out if you would like to discuss what it means to be a research participant at UMC Health System or Texas Tech University Health Sciences Center. If you would like to speak to someone who is not involved in the study about your rights as a participant, research-related injuries, or any other matter related to the study, you can call the TTUHSC EthicsPoint Hotline:  1-866-294-9352.

Or, you can file an EthicsPoint report online:
https://secure.ethicspoint.com/domain/media/en/gui/12958/index.html.  Please choose the "Regulatory Compliance" option when making an online report.