(Stating the sentiments of the Student Senate regarding improving student streaming and recording services)

WHEREAS, numerous studies have shown that video streaming technology seems to be a viable tool to complement in-class delivery methods, to accommodate the needs of students, and to provide options for meeting the challenges of delivering the healthcare curriculum, and

WHEREAS, school resources are currently spent on the streaming platforms of Mediasite, for which a recent survey of TTUHSC students revealed that the majority of the 128 respondents (65.62%) not satisfied with the service, and

WHEREAS, these responses uncovered a strong student desire for additional features for streaming that are not currently offered but are indeed offered at other institutions, such as the ability for live streaming (75%), smartphone streaming (57%), and audio-only streaming on computer or smartphone (47%), and

WHEREAS, survey data further reveals that these student respondents replied with numerous comments proclaiming the need for “higher resolution streaming”, “minimizing lag between slides & video”, “downloadable videos”, “better compatibility across various devices”, and “eliminating the buffering”, with one student suggesting “we need something completely different than Mediasite”, and

WHEREAS, a streaming service known as Panopto not only provides these aforementioned features, but also is used by 20 out of 25 top United States universities as well as numerous medical schools, and has top-rated customer service,

 THEREFORE BE IT RESOLVED, that the Student Senate of Texas Tech University Health Sciences Center supports administrative consideration of either improving Mediasite functionality to address these concerns and offer these desired features, or switching our video streaming platforms to another service (such as Panopto) that can provide the above features,

BE IT FURTHER RESOLVED, that this resolution be spread upon the Journal and that copies be sent to Tedd Mitchell, MD, President and Texas Tech University System Interim Chancellor; Rial Rolfe, MD, MBA, Executive Vice President, Academic Affairs; Steven Berk, MD, Dean, School of Medicine McKenzie Morris, Editor of The Daily Toreador, and to the students of Texas Tech University Health Sciences Center.
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        KELLAR, K.

CC: Journal

TEXAS TECH UNIVERSITY HEALTH SCIENCES CENTER
Passed the Senate, 24 OCTOBER 2018

Brooke Walterscheid
President, Student Senate