

## CHARITY CARE PROGRAM

**Availability:**

This program helps patients pay healthcare expenses if household income is at or below 200% of federal poverty guidelines.

**Eligibility:**

Approval is by application only. Charity Care assistance is determined by the patient's income, family size, assets, and/or other resources. Verifying documents are required during the application process. Elective services are not included in the charity care program.

**Description:**

The Texas Tech University Health Science Center Charity Care program helps those with low incomes pay for medically necessary services at Texas Tech Physicians clinics, if healthcare insurance or other methods of payment are not available.

The need for financial assistance should be discussed at the time of scheduling an appointment, during the clinic visit or any time in the billing process. If the patient's income does not meet the guidelines for Charity Care approval, a self-pay discount is available.

Charity Care applications can be submitted in person at 701 W 5<sup>th</sup> Street Odessa, TX 79763, Suite# 1204 or over the phone by calling the Business Office at 432.703.5042. Applications are available in Texas Tech Physicians clinics at the front desk.

**Midland:**

301 N. Avenue N  
Midland TX 79701

**Odessa:**

701 W 5<sup>th</sup> Street  
Odessa TX 79763

**Languages:**

English, Spanish

